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MVD offices in three counties to remain closed

SANTA FE – Motor Vehicle Division offices in McKinley, San Juan and Dona Ana Counties will not reopen on June 1 as previously scheduled due to the continued spread of COVID-19 in those areas.

MVD field offices in other areas of the state will reopen Monday, June 1 on a limited, appointment-only basis for transactions that cannot be completed online at mvdonline.com.

Staff will employ COVID-safe practices at all field offices, and customers will be expected to adhere to them, as well.

Staff and customers will be screened for symptoms and will have their temperatures taken before being admitted to field offices. Face coverings will be required in compliance with the state Public Health Order.

However, the continued spread of COVID-19 in McKinley, San Juan and Dona Ana Counties has made it unsafe to reopen offices in those counties. Appointments that had been scheduled at the affected offices have been canceled and will need to be rescheduled.

“Our primary concern right now must be the well-being of our customers and staff, and that means we must limit in-person contact, especially in areas where COVID-19 continues to spread,” said Taxation and Revenue Department Stephanie Schardin Clarke.

New Mexicans throughout the state are strongly encouraged to continue using MVD’s online services at <https://eservices.mvd.newmexico.gov/eTapestry/> to renew driver’s licenses and vehicle registrations and take care of many other transactions from the safety of their homes.

Examples of transactions that cannot be completed online include license renewals for people 79 years of age and older, first-time Real ID licenses, first-time New Mexico licenses of any kind, title transfers, and VIN inspections.

Customers will be able to schedule appointments at mvdonline.com or at 888-683-4636.

MVD offices closed March 26 because of the public health threat posed by the COVID-19 pandemic.

On March 30, Governor Lujan Grisham issued an Executive Order temporarily waiving MVD fees and penalties for expired registrations and licenses and directing State Police not to issue citations to New Mexicans whose documents expired during the pandemic.

On April 28, MVD announced it had automatically prepared over 32,000 90-day temporary licenses for people whose license had expired during the pandemic. Temporary licenses were emailed to anyone for whom MVD had an email address and are available to others at mvdonline.com by choosing "Online Services," then "Eservices," then "Drivers & Placards." MVD plans to continue issuing automatic 90-day temporary licenses.