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MVD offices in Farmington, Gallup and Las Cruces now accepting appointments

New Mexico Motor Vehicle Division offices in Farmington, Gallup and Las Cruces have begun accepting reservations for appointments beginning the week of July 6.

Customers can schedule an appointment at mvdonline.com or by calling 888-683-4636. Appointments are available only for transactions that cannot be completed online.

Due to limited staffing, the Gallup office is accepting appointments for Tuesdays and Wednesdays only.

“We understand how eager customers are to take care of business, and we are doing our best to accommodate as many people as possible. But we do expect appointments to fill quickly, so we appreciate everyone’s patience as we work through the backlog,” said Acting MVD Director Marcos Martinez.

Customers must have an appointment to enter an MVD field office. The only exception is for customers who are 79 and older, who can take advantage of senior hours at some locations. The Farmington and Las Cruces offices will have the special senior hours on Tuesdays and Wednesdays from 8 a.m. to 10 a.m.

Staff are employing COVID-safe practices at all field offices, and customers are expected to adhere to them, as well.

Staff and customers will be screened for symptoms and will have their temperatures taken before being admitted. Face coverings will be required in compliance with the state Public Health Order.

New Mexicans throughout the state are strongly encouraged to continue using MVD’s [online services at mvdonline.com](http://mvdonline.com) to renew driver’s licenses and vehicle registrations

and take care of many other transactions from the safety of their homes. From the home page of mvdonline.com, use the “online services” menu and choose “eservices.”

Examples of transactions that cannot be completed online include license renewals for people 79 years of age and older, first-time Real ID licenses, first-time New Mexico licenses of any kind, title transfers, and VIN inspections.

MVD offices closed March 26 because of the public health threat posed by the COVID-19 pandemic.

On March 30, Governor Lujan Grisham issued an Executive Order temporarily waiving MVD fees and penalties for expired registrations and licenses and directing State Police not to issue citations to New Mexicans whose documents expired during the pandemic.