



Michelle Lujan Grisham
Governor

Stephanie Schardin Clarke
Cabinet Secretary

Media Contact: Charlie Moore
Charlie.Moore@state.nm.us
(505) 827-0690

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MVD offices to operate by appointment only

As part of the state's efforts to limit in-person contact in response to the coronavirus outbreak, Motor Vehicle Division field offices will be serving customers by appointment only beginning Monday and until further notice.

Under a directive issued by Governor Michelle Lujan Grisham Sunday, state offices that provide direct service to the public must limit staff and move to an alternative or remote model of service. This step is being taken to protect public health by limiting unnecessary gatherings.

Customers who need to conduct a transaction that cannot be done online, such as obtaining first-time driver's licenses or IDs, first-time Real IDs and vehicle title transfers, can schedule an appointment on-line. The direct web address for scheduling an appointment is <https://secure.mvd.newmexico.gov/InlineOnline/>.

Any transactions that can be done on line, such as renewals of licenses and vehicle registrations, should be conducted at mvd.online.com.

The MVD call center will remain operational and can be reached at 888-683-4636.