



Michelle Lujan Grisham
Governor

Stephanie Schardin Clarke
Cabinet Secretary

Media Contact: Megan Gleason
megan.gleason@tax.nm.gov
(505) 231-3801

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**New Mexico Taxation and Revenue Department warns against
text message scams**

*Agency will never send text messages demanding payments, personal
information*

SANTA FE – The Taxation and Revenue Department warns the public that it will never send taxpayers text messages about a tax or motor vehicle issue in which payment is demanded or soliciting personal information.

Such scam text messages, as shown below, are being reported in New Mexico, as well as in other states.

The public is encouraged to report the number or send a copy of any suspicious text messages to the department's [Tax Fraud Investigations Division](#) by emailing Tax.Fraud@tax.nm.gov or calling the tax fraud hotline at 1-866-457-6789.

If a caller or messenger is threatening you, contact your local law enforcement.

The Taxation and Revenue Department will only call individuals who have not already reached out for assistance to collect overdue taxes after collection letters have been sent. Callers can verify that they are speaking to an agency representative by verifying a prior letter ID with the caller or calling the department's call center back directly.

If you receive any communications allegedly from the department requesting additional information, such as providing "valid payments," and you are not certain if it has come from the department, visit our secure Taxpayer Access Point at <https://tap.state.nm.us/Tap> and follow the letter's instruction on where to input information.

Mexico Taxation and Revenue
Department – Online Services (TAP)

Your tax refund request has been processed and approved. Please provide valid payment information by October 16, 2025. After confirmation, funds will be deposited into your bank account or mailed to you as a paper check within 1–2 business days.

<https://tap.mobile-wdnhm.vip/us>

- Failure to submit the required payment information by October 16, 2025, will result in permanent forfeiture of this refund under New Mexico Statutes §7-1-26.

Reply "Y", then close and reopen this message to activate the link. If the issue persists, copy and paste the link directly into your browser.

Mexico Taxation and Revenue
Department | Santa Fe, Mexico |
Official State Government Agency

Make sure that the website is the department's official website by going to <https://www.tax.newmexico.gov/> and selecting Online Services and then Taxpayer Access Point TAP.

All letters from the department have the official letterhead and contain information about what steps the individual takes to receive the letter, if any further action needs to be taken, and if there are any remedies available.

If you have any questions, call our call center at 1-866-2996, open Monday through Friday from 8 a.m. to 4:30 p.m.

Pictured to the left: A screenshot example of a scam tax message.

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The Taxation and Revenue Department serves the State of New Mexico by providing fair and efficient tax and motor vehicle services. It administers more than 35 tax programs and distributes revenue to the State and to local and tribal governments throughout New Mexico.

The Department strives to reduce taxpayer burden through clearer communication, statutes, regulations, forms, correspondence and instructions.

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