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Some taxpayers receive incorrect penalty, interest letters
Taxpayers advised to check bank statements, TAP accounts

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SANTA FE—Some taxpayers who electronically filed a tax return on April 30 received a letter from the Taxation and Revenue Department this week saying the 2023 Personal Income Tax payment was late and would be assessed penalty and interest.

Taxpayers who used TurboTax and possibly other Intuit products received those notices correctly because their payments were submitted by Intuit late on May 2, after the April 30 filing deadline. Intuit is working directly with the Department to rectify this error for its customers, and Intuit customers do not need to take further action.

Another group of taxpayers who do not use Intuit received a similar letter due to a Department error. These taxpayers do not have penalty or interest due. No action is required of these taxpayers.

Both problems affect taxpayers who used the April 30 deadline available to those who both file and pay electronically.

“We sincerely apologize to taxpayers who received the penalty and interest letters erroneously. We know it likely caused some unnecessary anxiety, and we’re very sorry for that,” said Taxation and Revenue Secretary Stephanie Schardin Clarke.

Taxpayers who received the letter may check their bank accounts to see when their payments were drafted from their accounts. If their payment was drafted by the April 30 deadline, no penalty or interest is due. Intuit customers whose payment was drafted after the deadline will receive communication from Intuit, which is addressing the error.

All taxpayers are encouraged to create an account on the Department’s Taxpayer Access Point self-service website, tap.state.nm.us. Taxpayers’ TAP accounts should always accurately reflect the status of their returns.

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The Taxation and Revenue Department serves the State of New Mexico by providing fair and efficient tax and motor vehicle services. It administers more than 35 tax

programs and distributes revenue to the State and to local and tribal governments throughout New Mexico.

The Department strives to reduce taxpayer burden through clearer communication, statutes, regulations, forms, correspondence and instructions.

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