

N M T R D E X E C U T I V E S T A F F

Stephanie Schardin Clarke, Secretary
Acting Chief Legal Counsel
Acting MVD Director

Emily Oster, Deputy Secretary
ACD/Aysha Mora

ASD/Denise Irion
ITD/Mike Baca
PTD/Santiago Chavez

RPD/Lakisha Holley
TFID/Vince Mares

Office of the Secretary 505-827-0341
Audit and Compliance 505-827-2727
Administrative Services 505-827-0369
Motor Vehicle 505-827-2296
Property Tax 505-476-3092
Revenue Processing 505-827-0800
Tax Fraud Investigations 505-841-5578

PROPERTY TAX DIVISION (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	10,000	757	8%	Cumulative
Scheduled Delinquent Tax Sales	33	0	0%	Current
Delinquent Tax Sales Held # Counties	33	0	0%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$20,000,000,000	0	0%	Cumulative
Number Of Companies Reporting	600	0	0%	
Returns Submitted/Completed	600	0	0%	
Appraisals				
Draft Assessor Evaluations Completed	33	0	0%	Cumulative
Assessor Evaluations Completed	33	0	0%	
Appraisals/Reviews Performed	75	10	13%	
Number of Protest Hearings Heard	250	3	1%	

PERSONAL INCOME TAX (RPD)					
Returns Processed	Feb-22	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	5,709	5,709		2%	
E-filed Returns	278,917	335,726	4,442	98%	1%
TOTAL:	284,626	341,435			
Refunds Issued	\$\$ Feb 22	Feb 22 Count	YTD Count	% Direct Deposit YTD	YTD \$
Direct Deposit	\$192,208,233	269,687	322,399	85%	\$234,479,485
Paper Check	\$26,114,221	55,695	58,942	15%	\$28,063,607
TOTAL:					\$262,543,092
Payments Received	Feb-22	Feb \$\$	YTD Count	% YTD	YTD \$
Check	9,951	\$6,612,689	32,935	62%	\$12,832,309
ACH	11,317	\$7,188,034	20,538	38%	\$24,942,683
TOTAL:	21,268	\$13,800,723			\$37,774,992

INFORMATION TECHNOLOGY DIVISION (ITD)		
ServicePro	GenTax	
Open	1,456	Total SQRs on 02/28/22 377
Resolved	1,234	New 54
Total	222	Resolved 53
Total SQRs on 02/28/22 378		

MOTOR VEHICLE DIVISION (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time and Customer Satisfaction	
Customer Arrivals (total)	52,895
Average Wait Time	0:05:49
Customer Satisfaction (percentage good/excellent)	99%
Call Center Incoming Calls, Average Abandon Rate and Average Wait Time	
Calls Coming In (total)	25,991
Abandon Rate	28%
Average Wait Time	0:07:18
Customer Satisfaction Average (scale; 1-100; higher is better)	NA
Average Insured Rate	
Average Insured Rate	91%

PROTEST OFFICE					
Activity	Total	Audit	Non-Audit	%Audit	
Beginning Balance	1,026	271	755	26%	
Number of Protests Received	27	8	19	30%	
Informal Conference Requested	1	0	1	0%	
Protest Deficient	2	0	2	0%	
Protests Acknowledged	58	9	49	16%	
Protests Acknowledged/Closed	108	2	106	2%	
Protests Closed	25	9	16	36%	
Protest Invalid	29	4	25	14%	
Ending Inventory	A	990	264	726	27%
Ending Inventory Dollar Amount		\$548,449,281	\$99,299,395	\$449,149,887	18%
Legal Working-Atty. Assigned	B	344			
Legal (Case waiting on Decision from the hearing and/or courts)	C	159			
Inventory in Protest Office	D=A-(B-C)	805			
District Court Tax Cases in Legal		21			

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TAX FRAUD INVESTIGATION DIVISION (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
FEB	Tax Fraud	An Albuquerque resident originally charged with 36 Counts of Gross Receipts Tax Fraud who Plead No Contest to 2 Felony Counts of 3rd Degree Tax Fraud, agreed to a conditional discharge. The conditions of the discharge include the subject pay the full amount of restitution totalling \$162,534.06, which includes taxes and interest. The 2nd Judicial District prosecuted the case.	Ongoing

AUDIT AND COMPLIANCE DIVISION (ACD)		
Collections		Fiscal YTD
Collections Goal	\$19,626,292	\$157,010,333
Actual Collections	\$64,384,890	\$156,734,071
Percent of Goal	328%	100%
Performance Measures		Fiscal Year-End Goal
Collections Against Prior Year Receivables	12%	20%
Collections Against Current Year Assessments	47%	60%
Compliance		Fiscal YTD
Bankruptcy Collections	\$382,817	\$3,423,636
Bankruptcy Proofs #	23	199
Levy Recoveries	\$1,450,375	\$7,433,975
Audits in Progress		Fiscal YTD
# Rec'd for Review	236	830
# Assessed	Report unavailable.	
Amount Assessed		

*Excluding business taxes following GenTax V12 software upgrade.

OFFICE OF INTERNAL AUDIT (OIA)		
Description	FEB	YTD
Audits & Special Project carry-over from FY 2021		2
Procedures carry-over from FY 2021		51
FY 2022 Internal Audits Assigned	0	2
FY 2022 Special Projects Assigned	0	0
Procedures Assigned	4	10
Revised Procedures	1	1
Total YTD:		66
Closed		
Internal Audits	0	2
Special Projects	0	0
Procedures	2	30
Revised Procedures	1	1
Cancelled		1
Total Completed:		34
Audits Month End Status		
Open		1
Report-Draft		0
Awaiting Responses		1
Hold		0
Subtotal:		2
Special Projects Month End Status		
Hold	0	
Subtotal:	0	
Procedures Month End Status		
Open	18	
Management Review	1	
Sent for Signatures	0	
Pending	4	
Hold	7	
Subtotal:	30	
Closed and Month End Statuses Total YTD:		66

For Taxpayer Assistance:

TRD
1-866-285-2996 or
505-841-6352

MVD
1-888-683-4636 or
505-827-4636 or
email
mvd.closure@state.nm.us

ASD FINANCIAL DISTRIBUTION BUREAU (FDB)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Business Taxes (GRT, etc)	\$612,649,349	\$619,756,171	\$4,763,525,683	\$3,961,965,736	\$801,559,947	20%
Oil & Gas Taxes	\$352,376,482	\$130,058,687	\$2,311,911,814	\$824,770,205	\$1,487,141,609	180%
CFT/MVET/Weight Distance Taxes	\$85,436,506	\$81,218,536	\$612,125,983	\$557,131,898	\$54,994,085	10%
Personal Income Tax	\$165,757,098	\$75,136,600	\$649,720,543	\$770,997,508	(\$121,276,965)	-16%
Corporate Income Tax	\$41,869,566	\$23,756,700	\$95,670,398	\$99,227,611	(\$3,557,212)	-4%
Royalties from Leasing MVD Data	\$596,734	\$568,889	\$4,964,480	\$4,548,611	\$415,869	9%
Other programs	\$113,298,866	\$103,522,980	\$504,979,425	\$472,953,251	\$32,026,175	7%
TOTAL:	\$1,371,984,601	\$1,034,018,564	\$8,942,898,326	\$6,691,594,819	\$2,251,303,507	34%