

N M T R D E X E C U T I V E S T A F F

Stephanie Schardin Clarke, Secretary
Acting Chief Legal Counsel
Acting MVD Director

Emily Oster, Deputy Secretary
ACD/Aysha Mora

ASD/Denise Irion
ITD/Mike Baca
PTD/Santiago Chavez

RPD/Lakisha Holley
TFID/Vince Mares

Office of the Secretary 505-827-0341
Audit and Compliance 505-827-2727
Administrative Services 505-827-0369
Motor Vehicle 505-827-2296
Property Tax 505-476-3092
Revenue Processing 505-827-0800
Tax Fraud Investigations 505-841-5578

ASD FINANCIAL DISTRIBUTION BUREAU (FDB)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Business Taxes (GRT, etc)	\$584,146,711	\$478,058,013	\$2,307,663,224	\$1,835,623,128	\$472,040,096	26%
Oil & Gas Taxes	\$288,717,926	\$104,007,886	\$964,032,207	\$310,552,545	\$653,479,662	210%
CFT/MVET/Weight Distance Taxes	\$71,448,058	\$63,433,395	\$304,055,508	\$276,975,792	\$27,079,716	10%
Personal Income Tax	\$105,202,965	\$93,899,482	\$326,279,734	\$583,172,630	(\$256,892,896)	-44%
Corporate Income Tax	(\$7,952,347)	(\$2,878,115)	\$32,750,328	\$44,886,956	(\$12,136,628)	-27%
Royalties from Leasing MVD Data	\$633,364	\$584,117	\$2,524,918	\$2,286,879	\$238,039	10%
Other programs	\$39,846,462	\$63,469,247	\$207,187,441	\$242,334,870	(\$35,147,429)	-15%
TOTAL:	\$1,082,043,139	\$800,574,025	\$4,144,493,360	\$3,295,832,801	\$848,660,559	26%

AUDIT AND COMPLIANCE DIVISION (ACD)		
Collections	October	Fiscal YTD
Collections Goal	\$23,194,708	\$92,778,833
Actual Collections	\$14,384,854	\$59,206,659
Percent of Goal	62%	64%
Performance Measures	October	Fiscal Year-End Goal
Collections Against Prior Year Receivables	4%	20%
Collections Against Current Year Assessments	Report unavailable.	60%
Compliance	October	Fiscal YTD
Bankruptcy Collections	\$562,716	\$1,372,025
Bankruptcy Proofs #	26	107
Levy Recoveries	\$1,019,348	\$3,427,698
Audits in Progress	October	Fiscal YTD
# Rec'd for Review	59	412
# Assessed	Report unavailable.	
Amount Assessed	Report unavailable.	

MOTOR VEHICLE DIVISION (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time and Customer Satisfaction	
Customer Arrivals (total)	57,330
Average Wait Time	0:07:37
Customer Satisfaction (percentage good/excellent)	99%
Call Center Incoming Calls, Average Abandon Rate and Average Wait Time	
Calls Coming In (total)	29,559
Abandon Rate	33%
Average Wait Time	0:08:20
Customer Satisfaction Average (scale; 1-100; higher is better)	0%
Average Insured Rate	
Average Insured Rate	91%

PROTEST OFFICE				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	965	287	678	30%
Number of Protests Received	154	3	151	2%
Informal Conference Requested	0	0	0	0%
Protest Deficient	1	0	1	0%
Protests Acknowledged	2	0	2	0%
Protests Acknowledged/Closed	42	2	40	5%
Protests Closed	17	6	11	35%
Protest Invalid	14	1	13	7%
Ending Inventory A	1045	282	763	27%
Ending Inventory Dollar Amount	\$566,120,385	\$105,412,604	\$460,707,781	19%
Legal Working-Atty. Assigned B	357			
Legal (Case waiting on Decision from the hearing and/or courts) C	169			
Inventory in Protest Office D=A-(B-C)	857			

INFORMATION TECHNOLOGY DIVISION (ITD)			
ServicePro	GenTax		
Open	1,869	Total SQRs on 10/01/21	270
Resolved	1,614	New	69
Total	255	Resolved	19
		Total SQRs on 10/31/21	320

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TAX FRAUD INVESTIGATIONS DIVISION (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
October	Tax Evasion/Fraud	(In Review) A Hobbs resident will be referred for prosecution for eight (8) Counts of Tax Fraud, four (4) Counts of Tax Evasion and three (3) counts of Fraud. Case is being prosecuted out of the Fifth Judicial District.	Ongoing

OFFICE OF INTERNAL AUDIT (OIA)		
Description	OCT	YTD
Audits & Special Project carry-over from FY 2021		2
Procedures carry-over from FY 2021		51
FY 2022 Internal Audits Assigned	0	1
FY 2022 Special Projects Assigned	0	0
Procedures Assigned	1	6
Revised Procedures	0	0
Total YTD:	60	
Closed		
Internal Audits	0	2
Special Projects	0	0
Procedures	4	26
Revised Procedures	0	0
Cancelled	0	1
Total Completed:	29	
Audits Month End Status		
Open	0	
Report-Draft	1	
Awaiting Responses	0	
Hold	0	
Subtotal:	1	
Special Projects Month End Status		
Hold	0	
Subtotal:	0	
Procedures Month End Status		
Open	16	
Management Review	2	
Sent for Signatures	2	
Pending	4	
Hold	6	
Subtotal:	30	
Closed and Month End Statuses Total YTD:	60	

For Taxpayer Assistance:

TRD
1-866-285-2996 or
505-841-6352

MVD
1-888-683-4636 or
505-827-4636 or
email
mvd.closure@state.nm.us

PERSONAL INCOME TAX (RPD)					
Returns Processed	OCT	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	1,532	36,240		4%	
E-filed Returns	34,663	937,889		96%	
TOTAL:	36,195	974,129	2,671		0%
Refunds Issued	OCT	OCT	YTD Count	% YTD	YTD \$
Paper Check	169,680	\$70,629,116	1,138,037	18%	\$437,589,027
Direct Deposit	696,879	\$411,206,104	5,190,354	82%	\$3,008,974,604
TOTAL:					\$3,446,563,631
Payments Received	OCT	OCT	YTD Count	% YTD	YTD \$
Check	14,940	\$26,851,770	256,665	60%	\$435,351,410
ACH	9,886	\$1,979,106	148,520	40%	\$147,523,577
TOTAL:	24,826	\$28,830,876	405,185		\$582,874,988

PROPERTY TAX DIVISION (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	10,000	6,024	60%	Cumulative
Scheduled Delinquent Tax Sales	33	17	52%	Current
Delinquent Tax Sales Held # Counties	33	11	33%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$20,000,000,000	\$31,088,025,971	155%	Cumulative
Number Of Companies Reporting	600	571	95%	
Returns Submitted/Completed	600	567	95%	
Appraisals				
Draft Assessor Evaluations Completed	33	33	100%	Cumulative
Assessor Evaluations Completed	33	33	100%	
Appraisals/Reviews Performed	75	87	116%	
Number of Protest Hearings Heard	250	235	94%	