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Department launches new public records portal

The Taxation and Revenue Department is making it easier for citizens to request public records with a new public records management system called GovQA.

The website allows the public to access information by filing a formal request on the website portal. It also includes frequently asked questions and trending topic pages.

The new automated system will help the Department improve efficiency, increase transparency, and achieve greater consistency in responding to requests for public records.

“The new portal will help manage the large number of IPRA requests we receive. Our goal is to make sure that your personal information is safe while ensuring that the public can obtain records they are entitled to. This new automated system will help with that,” said Sharon Kirkpatrick, the Department’s record custodian.

The public records request portal, hosted by GovQA, is a web-based public records request management system. The portal allows requesters to create a personal account where they can submit public records requests, track the progress of the Department’s response, and download electronic copies of the records requested.

The online portal may be accessed from the New Mexico Taxation and Revenue website at: <https://www.tax.newmexico.gov/individuals/inspection-of-public-records-request/>.

The public can also still submit requests by email to trd.ipra@state.nm.us or by contacting the Public Records Custodian Sharon Kirkpatrick at (505) 629-9791.

The Taxation and Revenue Department serves the State of New Mexico by providing fair and efficient tax and motor vehicle services. It administers more than 35 tax programs and distributes revenue to the State and to local and tribal governments throughout New Mexico.

The Department strives to reduce taxpayer burden through clearer communication, statutes, regulations, forms, correspondence and instructions.

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