

N M T R D E X E C U T I V E S T A F F

Stephanie Schardin Clarke, Secretary
Acting Chief Legal Counsel
Acting MVD Director

Emily Oster, Deputy Secretary
ACD/Aysha Mora

ASD/Denise Irion
ITD/Mike Baca
PTD/Santiago Chavez

RPD/Lakisha Holley
TFID/Vince Mares

ASD FINANCIAL DISTRIBUTION BUREAU (FDB)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	\$705,572,062	\$416,106,094	\$1,155,947,752	\$822,481,354	\$333,466,398	41%
Oil & Gas Taxes	\$226,030,379	\$77,173,784	\$423,018,451	\$111,681,527	\$311,336,925	279%
CFT/MVET/Weight Distance Taxes	\$94,960,541	\$91,068,382	\$163,616,625	\$149,921,298	\$13,695,327	9%
Personal Income Tax	\$89,125,292	\$284,634,851	\$189,089,910	\$433,891,364	-\$244,801,453	-56%
Corporate Income Tax	\$46,567,570	\$36,663,671	\$28,508,668	\$28,622,821	-\$114,153	0%
Royalties from Leasing MVD Data	\$633,031	\$584,655	\$1,235,961	\$1,115,759	\$120,202	11%
Other programs	\$119,467,727	\$83,987,941	\$143,810,887	\$160,485,705	-\$16,674,818	-10%
TOTAL:	\$1,282,356,603	\$990,219,378	\$2,105,228,254	\$1,708,199,828	\$397,028,427	23%

AUDIT AND COMPLIANCE DIVISION (ACD)		
Collections	August	Fiscal YTD
Collections Goal	\$23,194,708	\$46,389,417
Actual Collections	\$17,296,025	\$31,043,453
Percent of Goal	75%	67%
Performance Measures	August	Fiscal Year-End Goal
Collections Against Prior Year Receivables	Report Unavailable.	20%
Collections Against Current Year Assessments	Report Unavailable.	60%
Compliance	August	Fiscal YTD
Bankruptcy Collections	\$356,660	\$587,821
Bankruptcy Proofs #	23	52
Levy Recoveries	\$801,023	\$1,477,792
Audits in Progress	August	Fiscal YTD
# Rec'd for Review	144	208
# Assessed	Report Unavailable.	
Amount Assessed	Report Unavailable.	

MOTOR VEHICLE DIVISION (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time and Customer Satisfaction	
Customer Arrivals (total)	63,061
Average Wait Time	0:08:15
Customer Satisfaction (percentage good/excellent)	99%
Call Center Incoming Calls, Average Abandon Rate and Average Wait Time	
Calls Coming In (total)	36391
Abandon Rate	49%
Average Wait Time	0:13:02
Customer Satisfaction Average (scale; 1-100; higher is better)	0%
Average Insured Rate	
Average Insured Rate	92%

PROTEST OFFICE					
Activity	Total	Audit	Non-Audit	%Audit	
Beginning Balance	911	301	610	33%	
Number of Protests Received	190	19	171	10%	
Informal Conference Requested	7	0	7	0%	
Protest Deficient	1	0	1	0%	
Protests Acknowledged	2	0	2	0%	
Protests Acknowledged/Closed	91	1	90	1%	
Protests Closed	42	20	22	48%	
Protest Invalid	20	1	19	5%	
Ending Inventory	A	956	299	657	31%
Ending Inventory Dollar Amount		\$577,038,420	\$106,678,371	\$470,360,049	18%
Legal Working-Atty. Assigned	B	361			
Legal (Case waiting on Decision from the hearing and/or courts)	C	164			
Inventory in Protest Office	D=A-(B-C)	759			

INFORMATION TECHNOLOGY DIVISION (ITD)			
ServicePro	GenTax		
Open	2,231	Total in SQR on 08/01/21	241
Resolved	1,887	New	46
Total	344	Resolved	27
		Total SQRs on 08/31/21	260

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Office of the Secretary 505-827-0341
Audit and Compliance 505-827-2727
Administrative Services 505-476-0369
Motor Vehicle ACD/Aysha
Property Tax 505-476-3092
Revenue Processing 505-827-0800
Tax Fraud Investigations 505-841-5578

TAX FRAUD INVESTIGATION DIVISION (TFID)			
Original Entry	Case Description	Disposition	Disposition Date
August	Tax Fraud/Evasion	Two Albuquerque residents were referred for prosecution on two (2) Counts of Tax Fraud and two (2) Counts of Tax Evasion. Case was referred to the second Judicial District.	Ongoing
	Personnel	Special Agent graduated from the Albuquerque Police Academy.	

PERSONAL INCOME TAX (RPD)					
Returns Processed	Aug-21	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	1,197	33,871	0	4%	
E-filed Returns	5,950	891,554	0	96%	
Total	7,147	925,425	1,979		0%
Refunds Issued	Aug-21	Aug 21 \$	YTD Count	% YTD	YTD \$
Paper Check	158,212	\$62,596,888	806,445	17%	\$301,692,175
Direct Deposit	680,260	396,609,845	3,806,638	83%	\$2,194,953,877
Total	838,472	\$459,206,733	4,613,083		\$2,496,646,052
Payments Received	Aug-21	Aug 21 \$	YTD Count	% YTD	YTD \$
Check	6,421	\$8,519,125	209,850	58%	\$351,356,358
ACH	4,607	\$3,384,400	127,649	42%	\$132,447,021
Total	11,028	\$11,903,525	337,499		\$483,803,370

OFFICE OF INTERNAL AUDIT (OIA)			
Description	August	YTD	
Audits & Special Project carry-over from FY 2021			2
Procedures carry-over from FY 2021			51
FY 2022 Internal Audits Assigned	0		1
FY 2022 Special Projects Assigned	0		0
Procedures Assigned	4		5
Revised Procedures	0		0
Total YTD:			59
Closed			
Internal Audits	0		2
Special Projects	0		0
Procedures	10		17
Revised Procedures	0		0
Cancelled	1		1
Total Completed:			20
Audits Month End Status			
Open			0
Report-Draft			1
Awaiting Responses			0
Hold			0
Subtotal:			1
Special Projects Month End Status			
Hold			0
Subtotal:			0
Procedures Month End Status			
Open			17
Management Review			0
Sent for Signatures			6
Pending			6
Hold			9
Subtotal:			38
Closed and Month End Statuses Total YTD:			59

For Taxpayer Assistance:

TRD
1-866-285-2996 or
505-841-6352

MVD
1-888-683-4636 or
505-827-4636 or
email
mvd.closure@state.nm.us

PROPERTY TAX DIVISION (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	10,000	3,940	39%	Cumulative
Scheduled Delinquent Tax Sales	33	5	15%	Current
Delinquent Tax Sales Held # Counties	33	0	0%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$20,000,000,000	\$30,369,782,840	152%	Cumulative
Number Of Companies Reporting	600	571	95%	
Returns Submitted/Completed	600	566	94%	
Appraisals				
Draft Assessor Evaluations Completed	33	33	100%	Cumulative
Assessor Evaluations Completed	33	33	100%	
Appraisals/Reviews Performed	75	75	100%	
Number of Protest Hearings Heard	250	115	46%	