

Stephanie Schardin Clarke, Secretary
Acting Chief Legal Counsel
Acting MVD Director

Emily Oster, Deputy Secretary
ACD/Aysha Mora

ASD/Denise Irion
ITD/Mike Baca
PTD/Santiago Chavez

RPD/Lakisha Holley
TFID/Vince Mares

Office of the Secretary 505-827-0341
Audit and Compliance 505-827-2727
Administrative Services 505-827-0369
Motor Vehicle ACD/Aysha
Property Tax 505-476-3092
Revenue Processing 505-827-0800
Tax Fraud Investigations 505-841-5578

ASD FINANCIAL DISTRIBUTION BUREAU (FDB)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	\$450,375,690	\$406,375,261	\$450,375,690	\$406,375,261	\$44,000,429	11%
Oil & Gas Taxes	\$196,988,072	\$34,507,742	\$196,988,072	\$34,507,742	\$162,480,330	471%
CFT/MVET/Weight Distance Taxes	\$68,651,745	\$58,852,916	\$68,651,745	\$58,852,916	\$9,798,829	17%
Personal Income Tax	\$99,964,619	\$149,256,513	\$99,964,619	\$149,256,513	(\$49,291,894)	-33%
Corporate Income Tax	(\$18,058,902)	(\$8,040,851)	(\$18,058,902)	(\$8,040,851)	(\$10,018,051)	125%
Royalties from Leasing MVD Data	\$602,929	\$531,104	\$602,929	\$531,104	\$71,825	14%
Other programs	\$24,343,159	\$76,497,765	\$24,343,159	\$76,497,765	(\$52,154,605)	-68%
TOTAL:	\$822,867,312	\$717,980,450	\$822,867,312	\$717,980,450	\$104,886,863	15%

AUDIT AND COMPLIANCE DIVISION (ACD)		
Collections	July	Fiscal YTD
Collections Goal	\$23,194,708	\$23,194,708
Actual Collections	\$13,747,428	\$13,747,428
Percent of Goal	59%	59%
Performance Measures	July	Fiscal Year-End Goal
Collections Against Prior Year Receivables	Waiting on Report	20%
Collections Against Current Year Assessments	60%	
Compliance	July	Fiscal YTD
Bankruptcy Collections	\$231,161	\$231,161
Bankruptcy Proofs #	29	29
Levy Recoveries	\$676,769	\$676,769
Audits in Progress	July	Fiscal YTD
# Rec'd for Review	64	64
# Assessed	Waiting on Report	
Amount Assessed		

MOTOR VEHICLE DIVISION (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time and Customer Satisfaction	
Customer Arrivals (total)	62,711
Average Wait Time	0:08:49
Customer Satisfaction (percentage good/excellent)	99%
Call Center Incoming Calls, Average Abandon Rate and Average Wait Time	
Calls Coming In (total)	35,628
Abandon Rate	42%
Average Wait Time	0:13:00
Customer Satisfaction Average (scale; 1-100; higher is better)	0%
Average Insured Rate	
Average Insured Rate	92%

PROTEST OFFICE					
Activity	Total	Audit	Non-Audit	%Audit	
Beginning Balance	872	302	570	35%	
Number of Protests Received	130	19	111	15%	
Informal Conference Requested	2	0	2	0%	
Protest Deficient	4	1	3	0%	
Protests Acknowledged	71	18	53	25%	
Protests Acknowledged/Closed	42	7	35	17%	
Protests Closed	24	8	16	33%	
Protest Invalid	25	2	23	8%	
Ending Inventory	A	911	301	610	33%
Ending Inventory Dollar Amount		\$571,885,092	\$106,836,052	\$465,049,040	19%
Legal Working-Atty. Assigned	B	355			
Legal (Case waiting on Decision from the hearing and/or courts)	C	157			
Inventory in Protest Office	D=A-(B-C)	713			

INFORMATION TECHNOLOGY DIVISION (ITD)			
ServicePro	GenTax		
Open	1,683	Total in SQR on 07/01/21	229
Resolved	1,405	New	27
Total	278	Resolved	15
		Total SQRs on 07/31/21	241

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TAX FRAUD INVESTIGATION DIVISION (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
July	Tax Evasion/ Fraud	(in Review) Case recommending prosecution of an Albuquerque resident charged with Tax Evasion and Tax Fraud. Case will be prosecuted out of the 2nd Judicial District.	Ongoing

PERSONAL INCOME TAX (RPD)					
Returns Processed	Jul-21	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	1,197	32,919	0	4%	
E-filed Returns	5,950	884,957	0	96%	
TOTAL:	7,147	917,876	2,992		0%
Refunds Issued	Jul-21	July 21 \$	YTD Count	% YTD	YTD \$
Paper Check	153,978	\$58,835,678	657,017	14%	\$245,328,358
Direct Deposit	672,866	\$386,752,066	3,141,450	86%	\$1,814,061,348
TOTAL:	826,844	\$445,587,744	3,798,467		\$2,059,389,706
Payments Received	Jul-21	July 21 \$	YTD Count	% YTD	YTD \$
Check	6,736	\$8,019,439	203,429	63%	\$342,837,233
ACH	5,343	\$3,814,963	117,699	37%	\$129,062,622
TOTAL:	12,079	\$11,834,402	321,128		\$471,899,846

OFFICE OF INTERNAL AUDIT (OIA)		
Description	July	YTD
Audits & Special Project carry-over from FY 2021		2
Procedures carry-over from FY 2021		51
FY 2022 Internal Audits Assigned	1	1
FY 2022 Special Projects Assigned	0	0
Procedures Assigned	1	1
Revised Procedures	0	0
Total YTD:		55
Closed		
Internal Audits	2	2
Special Projects	0	0
Procedures	7	7
Revised Procedures	0	0
Cancelled	0	0
Total Completed:		9
Audits Month End Status		
Open	0	
Report-Draft	1	
Awaiting Responses	0	
Hold	0	
Subtotal:		1
Special Projects Month End Status		
Hold	0	
Subtotal:		0
Procedures Month End Status		
Open	19	
Management Review	0	
Sent for Signatures	8	
Pending	8	
Hold	10	
Subtotal:		45
Closed and Month End Statuses Total YTD:		55

For Taxpayer Assistance:
TRD
1-866-285-2996 or
505-841-6352
MVD
1-888-683-4636 or
505-827-4636 or
email
mvd.closure@state.nm.us

PROPERTY TAX DIVISION (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	7,500	3,940	53%	Cumulative
Scheduled Delinquent Tax Sales	33	0	0%	Current
Delinquent Tax Sales Held # Counties	33	0	0%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$ 20,000,000,000	\$30,356,299,493	152%	Cumulative
Number Of Companies Reporting	600	571	95%	
Returns Submitted/Completed	600	566	94%	
Appraisals				
Draft Assessor Evaluations Completed	33	33	100%	Cumulative
Assessor Evaluations Completed	33	33	100%	
Appraisals/Reviews Performed	75	68	91%	
Number of Protest Hearings Heard	250	75	30%	