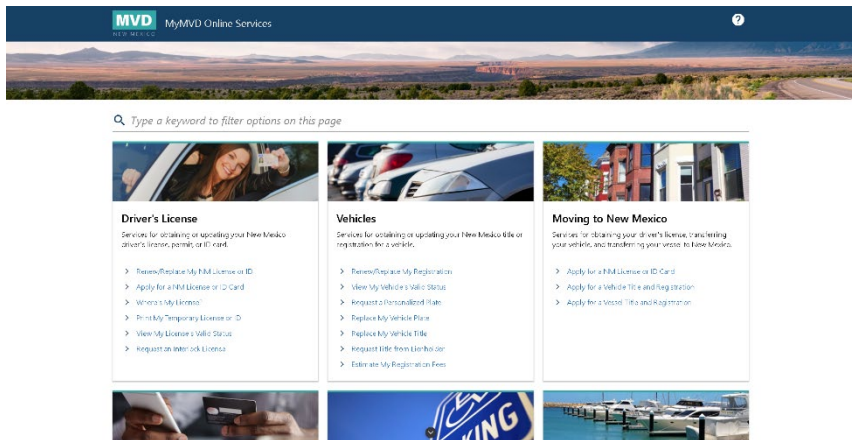


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## MVD upgrades self-service portal *MyMVD Online Services will be unavailable Sept. 3-5*

The New Mexico Motor Vehicle Division will launch a new version of its MyMVD Online Services portal over Labor Day weekend.



The new version is part of a system upgrade that will include a new user interface, faster transaction processing and responsive design that automatically rearranges and resizes elements depending on the size of the window in the device being used. This feature is particularly useful when

viewing the system on a mobile device or tablet.

Online services will be unavailable from 5 p.m. Friday, Sept. 3 until noon on Sunday, Sept. 5 while the upgraded version is installed.

MVD has a large suite of online offerings. Customers can renew vehicle registrations and licenses (now even for drivers 79 and older), pay citations, update their addresses and other information, pre-apply for a new vehicle registration, renew or replace a placard, make an appointment for an office visit and more.

Online transactions have greatly expanded over the past two years. More than 647,000 vehicle and driver transactions have been conducted online so far this year, compared to about 418,000 for the same period in 2019.

“New Mexicans have discovered how convenient it is to take care of their MVD business online. This new version will make it even more convenient for customers who prefer to use their cell phone or tablet,” said Taxation and Revenue Secretary Stephanie Schardin Clarke.

The Taxation and Revenue Department serves the State of New Mexico by providing fair and efficient tax and motor vehicle services.

The Motor Vehicle Division strives to offer customers convenient channels to conduct their business. MVD regularly adds to services offered online and through convenient retail kiosks.

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