

N M T R D E X E C U T I V E S T A F F

Stephanie Schardin Clarke, Secretary
Acting Chief Legal Counsel
Acting MVD Director

Emily Oster, Deputy Secretary
ACD/Aysha Mora

ASD/Denise Irion
ITD/Mike Baca
PTD/Santiago Chavez

RPD/Lakisha Holley
TFID/Vince Mares

Office of the Secretary 505-827-0341
Audit and Compliance 505-827-2727
Administrative Services 505-827-0369
Motor Vehicle ACD/Aysha
Property Tax 505-476-3092
Revenue Processing 505-827-0800
Tax Fraud Investigations 505-841-5578

ASD FINANCIAL DISTRIBUTION BUREAU (FDB)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	\$354,440,856	\$409,044,204	\$4,961,471,948	\$5,504,199,334	(\$542,727,386)	-10%
Oil & Gas Taxes	\$214,337,955	\$82,560,731	\$1,555,778,968	\$1,696,281,271	(\$140,502,303)	-8%
CFT/MVET/Weight Distance Taxes	\$71,344,075	\$44,571,794	\$846,807,946	\$769,970,304	\$76,837,642	10%
Personal Income Tax	\$355,441,233	\$108,834,084	\$1,907,235,860	\$1,313,809,266	\$593,426,594	45%
Corporate Income Tax	\$15,954,268	\$10,562,781	\$152,842,014	(\$50,954,202)	\$203,796,216	-400%
Royalties from Leasing MVD Data	\$662,862	\$538,647	\$7,163,032	\$7,398,987	(\$235,954)	-3%
Other programs	\$41,058,693	\$22,786,601	\$684,072,740	\$432,971,091	\$251,101,649	58%
TOTAL:	\$1,053,239,941	\$678,898,842	\$10,115,372,509	\$9,673,676,052	\$441,696,457	5%

AUDIT AND COMPLIANCE DIVISION (ACD)		
Collections	June	Fiscal YTD
Collections Goal	\$20,120,272	\$241,443,267
Actual Collections	\$25,236,087	\$243,127,961
Percent of Goal	125%	101%
Performance Measures	June	Fiscal Year -End Goal
Collections Against Prior Year Receivables	18%	23%
Collections Against Current Year Assessments	30%	65%
Compliance	June	Fiscal YTD
Bankruptcy Collections	\$248,700	\$2,918,134
Bankruptcy Proofs #	20	457
Levy Recoveries	\$608,282	\$6,863,909
Audits in Progress	June	Fiscal YTD
# Rec'd for Review	258	2,336
# Assessed	289	2,604
Amount Assessed	\$5,820,579	\$62,172,103

MOTOR VEHICLE DIVISION (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time and Customer Satisfaction	
Customer Arrivals (total)	61,473
Average Wait Time	0:08:18
Customer Satisfaction (percentage good/excellent)	99%
Call Center Incoming Calls, Average Abandon Rate and Average Wait Time	
Calls Coming In (total)	41,319
Abandon Rate	50%
Average Wait Time	0:18:22
Customer Satisfaction Average (scale; 1-100; higher is better)	0%
Average Insured Rate	
Average Insured Rate	92%

PROTEST OFFICE					
Activity	Total	Audit	Non-Audit	%Audit	
Beginning Balance	943	315	628	33%	
Number of Protests Received	151	26	125	17%	
Informal Conference Requested	6	0	6	0%	
Protest Deficient	9	2	7	0%	
Protests Acknowledged	37	11	26	30%	
Protests Acknowledged/Closed	122	4	118	3%	
Protests Closed	67	28	39	42%	
Protest Invalid	42	6	36	14%	
Ending Inventory	A	872	302	570	35%
Ending Inventory Dollar Amount		\$567,722,230	\$112,358,361	\$455,363,869	20%
Legal Working-Atty. Assigned	B	351			
Legal (Case waiting on Decision from the hearing and/or courts)	C	158			
Inventory in Protest Office	D=A(B-C)	679			

INFORMATION TECHNOLOGY DIVISION (ITD)			
ServicePro	GenTax		
Open	2,174	Total in SQR on 06/01/21	215
Resolved	1,842	New	18
Total	332	Resolved	40
		Total SQRs on 06/03/21	193

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TAX FRAUD INVESTIGATION DIVISION (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
June	Tax Fraud	A case worked in conjunction with the Attorney General's Office, originally dismissed without prejudice, regarding (4) Four Felony Counts of Tax Fraud is currently being reviewed for reversal in the Appellate Courts. Case is being prosecuted by the Seventh Judicial District.	Ongoing

PERSONAL INCOME TAX (RPD)					
Returns Processed	Jun-21	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	139	31,722	0	3%	
E-filed Returns	15,562	879,007	0	97%	
Total	15,701	910,729	4,239		0%
Refunds Issued	Jun-21	June 21\$	YTD Count	% YTD	YTD \$
Paper Check	149,428	\$56,363,817	503,039	17%	\$186,492,681
Direct Deposit	665,188	\$380,892,529	2,468,584	83%	\$1,427,281,765
Total	814,616	\$437,256,346	2,971,623		\$1,613,774,446
Payments Received	Jun-21	June 21\$	YTD Count	% YTD	YTD \$
Check	31,757	\$49,497,998	196,693	64%	\$334,817,794
ACH	17,764	\$20,502,000	117,699	36%	\$125,247,659
Total	49,521	\$69,999,998	314,392		\$460,065,453

OFFICE OF INTERNAL AUDIT (OIA)		
Description	June	YTD
Audits & Special Project carry-over from FY 2020		2
Procedures carry-over from FY 2020		19
FY 2021 Internal Audits Assigned	0	24
FY 2021 Special Projects Assigned	0	0
Procedures Assigned	7	66
Revised Procedures	0	4
Total YTD:	115	
Closed		
Internal Audits	2	21
Special Projects	0	0
Procedures	3	27
Revised Procedures	0	4
Cancelled	1	10
Total Completed:	62	
Audits Month End Status		
Field Work	1	
Report-Draft	0	
Awaiting Responses	1	
Hold	0	
Subtotal:	2	
Special Projects Month End Status		
Hold	0	
Subtotal:	0	
Procedures Month End Status		
Open	25	
Management Review	1	
Sent for Signatures	7	
Pending	8	
Hold	10	
Subtotal:	51	
Closed and Month End Statuses Total YTD:	115	

For Taxpayer Assistance:
TRD
1-866-285-2996 or
505-841-6352
MVD
1-888-683-4636 or
505-827-4636 or
email
mvd.closure@state.nm.us

PROPERTY TAX DIVISION (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	7,500	3,690	49%	Cumulative
Scheduled Delinquent Tax Sales	0	0	0%	Current
Delinquent Tax Sales Held # Counties	0	0	0%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$20,000,000,000	\$30,295,036,745	151%	Cumulative
Number Of Companies Reporting	600	571	95%	
Returns Submitted/Completed	600	566	94%	
Appraisals				
Draft Assessor Evaluations Completed	33	32	97%	Cumulative
Assessor Evaluations Completed	33	14	42%	
Appraisals/Reviews Performed	75	61	81%	
Number of Protest Hearings Heard	250	30	12%	