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Taxation and Revenue offices reopen for tax appointments on June 1
Collection activities will also resume

Taxation and Revenue Department district tax offices will reopen June 1 on an appointment-only basis in counties designated green or turquoise under the state's reopening criteria.

Taxpayers may schedule an appointment at district tax offices using the Department's automated appointment system at: <https://wb-nmtaxrevenue.qmatic.cloud/>

The automated system will send taxpayers a reminder in advance of their appointment and a notification on the day of their appointment when it is their turn to enter the office. Taxpayers must remain outside until they receive the notification in order to limit the number of people indoors at any one time.

Taxpayers who need assistance scheduling an appointment may call 1-866-285-2996.

Taxpayers will be asked to scan a QR code at office entrances, which will launch the Dr. Owl application. The secure application provides a contact-free COVID-19 screening process and contact tracing.

Drop boxes for payments also will reopen in green and turquoise counties, allowing the Department to accept payments on a contact-free basis.

Also starting June 1, the Department will resume collection activities on taxes due to the state. Taxation and Revenue is committed to helping taxpayers come into compliance. That can include offering managed audits, a voluntary program to help taxpayers resolve tax debts, and payment plans.

More information about managed audits is available [in publication FYI 404](#). The publication can be found the publications folder on the Forms & Publications page of tax.newmexico.gov.

Payment plans can be set up using the [Taxpayer Access Point](#) self-service portal at tax.newmexico.gov.

The Taxation and Revenue Department serves the State of New Mexico by providing fair and efficient tax and motor vehicle services. It administers more than 35 tax programs and distributes revenue to the State and to local and tribal governments throughout New Mexico.

The Department strives to reduce taxpayer burden through clearer communication, statutes, regulations, forms, correspondence and instructions.

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