

N M T R D E X E C U T I V E S T A F F

Secretary, Stephanie Schardin Clarke ACD/Aysha Mora ITD/Mike Baca PTD/Santiago Chavez
Deputy Secretary, Emily Oster ASD/Denise Irion MVD/S. Schardin Clarke RPD/Charlene Trujillo
Chief Legal Counsel, Tim Van Valen Acting Director TFID/Vince Mares

Office of the Secretary 505-827-0341
Audit and Compliance 505-827-2727
Administrative Services 505-827-0369
Motor Vehicle 505-827-2296
Property Tax 505-476-3092
Revenue Processing 505-827-0800
Tax Fraud Investigations 505-841-5578

ASD FINANCIAL DISTRIBUTION BUREAU (FDB)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/ (Dec)	YTD % Change
Combined Reporting System (GRT, etc)	\$71,024,675	\$256,865,569	\$4,032,990,411	\$4,412,700,739	(\$379,710,328)	-9%
Oil & Gas Taxes	\$143,394,534	\$169,304,109	\$968,164,740	\$1,334,543,476	(\$366,378,736)	-27%
CFT/MVET/Weight Distance Taxes	\$59,764,656	\$65,170,539	\$616,896,554	\$609,652,980	\$7,243,574	1%
Personal Income Tax	\$278,703,323	\$213,652,806	\$1,049,700,831	\$782,128,314	\$267,572,517	34%
Corporate Income Tax	(\$1,717,615)	\$1,616,106	\$97,509,995	(\$100,232,791)	\$197,742,787	-197%
Royalties from Leasing MVD Data	\$632,408	\$671,534	\$5,181,019	\$5,651,505	(\$470,486)	-8%
Other programs	\$8,054,559	\$16,067,359	\$481,007,809	\$282,051,256	\$198,956,553	71%
TOTAL:	\$559,856,540	\$723,348,022	\$7,251,451,359	\$7,326,495,479	(\$75,044,120)	-1%

AUDIT AND COMPLIANCE DIVISION (ACD)		
Collections	March	Fiscal YTD
Collections Goal	\$20,120,272	\$181,082,450
Actual Collections	\$26,828,228	\$169,326,268
Percent of Goal	133%	94%
Performance Measures	March	Fiscal Year-End Goal
Collections Against Prior Year Receivables	15%	23%
Collections Against Current Year Assessments	30%	65%
Compliance	March	Fiscal YTD
Bankruptcy Collections	\$301,030	\$2,386,214
Bankruptcy Proofs #	48	385
Levy Recoveries	\$675,134	\$4,688,694
Audits in Progress	March	Fiscal YTD
# Rec'd for Review	202	1,738
# Assessed	238	1,925
Amount Assessed	\$5,148,986	\$47,700,229

MOTOR VEHICLE DIVISION (MVD)	
Field Office Arrivals, Average Wait Time and Customer Satisfaction	
MVD services are by Appointment Only; customer satisfaction statistics are unavailable.	
Call Center Incoming Calls, Average Abandon Rate and Average Wait Time	
METRIC MEASURE	RESULTS
Calls Coming In (total)	51,161
Abandon Rate	52%
Average Wait Time	00:19.51
Customer Satisfaction Average (scale; 1-100; higher is better)	0%
Average Insured Rate	
Average Insured Rate	92%

PROTEST OFFICE					
Activity	Total	Audit	Non-Audit	% Audit	
Beginning Balance	899	296	603	33%	
Number of Protests Received	90	28	62	31%	
Informal Conference Requested	1	1	0	0%	
Protest Deficient	1	0	1	0%	
Protests Acknowledged	34	18	16	53%	
Protests Acknowledged/Closed	58	10	48	17%	
Protests Closed	41	12	29	29%	
Protest Invalid	34	8	26	24%	
Ending Inventory	A	856	295	561	34%
Ending Inventory Dollar Amount		\$574,509,258	\$109,064,526	\$465,444,732	19%
Legal Working-Atty. Assigned	B	360			
Legal (Case waiting on Decision from the hearing and/or courts)	C	156			
Inventory in Protest Office	D=A-(B-C)	652			

INFORMATION TECHNOLOGY DIVISION (ITD)			
ServicePro	GenTax		
Open	1,959	Total in SQR on 03/01/21	211
Resolved	1,733	New	43
Total	226	Resolved	40
		Total SQRs on 03/31/21	214

N M T R D EXECUTIVE STAFF

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TAX FRAUD INVESTIGATION DIVISION (TFID)			
Original Entry	Case Description	Disposition	Disposition Date
March	Tax Evasion	A Las Cruces resident plead guilty to one (1) Felony Count of Tax Evasion. Case is being prosecuted out of the Third Judicial District.	Ongoing
	Personnel	Special agent (SA) started the APD Academy: TFID currently has two SAs at Training Academies.	

OFFICE OF INTERNAL AUDIT (OIA)		
Description	March	YTD
Audits & Special Project carry-over from FY 2020		2
Procedures carry-over from FY 2020		19
FY 2021 Internal Audits Assigned	1	22
Procedures Assigned	1	49
Revised Procedures	0	4
Total YTD:		96
Completed - Audit and Special Projects (Audit Plan)		
Internal Audits Completed	14	15
Subtotal:		15
Completed Procedures		
Completed	6	22
Revised Procedures Completed	0	4
Subtotal:		26
Total Completed:		41
Status for Month End - Audits & Special Projects (Audit Plan)		
Special Projects: On-Hold		1
Audits: Open		4
Audits: Report-Draft		2
Audits: Awaiting Responses		1
Audits: Hold		1
Total Open or On-Hold:		9
Status for Month End - Procedures		
Open		21
Management Review		0
Sent for Signatures		0
Pending		13
On-Hold		12
Total Procedures Open, On-Hold, or Pending:		46
Completed, Open, On-Hold, or Pending Total YTD:		96

For Taxpayer Assistance:

TRD
1-866-285-2996 or
505-841-6352

MVD
1-888-683-4636 or
505-827-4636 or
email
mvd.closure@state.nm.us

PERSONAL INCOME TAX (RPD)					
Returns Processed	Mar-21	YTD Count	Current Exception Inventory	% of Returns Paper vs E-File	Exception %
Paper Returns	12,608	17,227	0	3%	
E-filed Returns	454,433	555,398	0	97%	
Total	467,041	572,625	6,099		1%
Refunds Issued	Mar-21	Mar 21 \$	YTD Count	% YTD	YTD \$
Paper Check	81,853	\$29,926,615	93,940	14%	\$34,260,551
Direct Deposit	458,422	\$269,664,234	575,337	86%	\$342,158,196
Total	540,275	\$299,590,850	669,277		\$376,418,747
Payments Received	Mar-21	Mar 21 \$	YTD Count	% YTD	YTD \$
Check	22,125	\$20,359,237	56,286	60%	\$80,050,318
ACH	28,667	\$14,760,236	28,147	40%	\$28,191,397
TOTAL:	50,792	\$35,119,473	84,433		\$108,241,715

PROPERTY TAX DIVISION (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	10,000	1,934	19%	Cumulative
Scheduled Delinquent Tax Sales	33	0	0%	Current
Delinquent Tax Sales Held # Counties	33	0	0%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$20,000,000,000	\$6,514,124,574	33%	Cumulative
Number Of Companies Reporting	600	449	75%	
Returns Submitted/Completed	600	250	42%	
Appraisals				
Draft Assessor Evaluations Completed	33	0	0%	Cumulative
Assessor Evaluations Completed	33	0	0%	
Appraisals/Reviews Performed	75	18	24%	
Number of Protest Hearings Heard	250	12	5%	