

N M T R D E X E C U T I V E S T A F F

Secretary, Stephanie Schardin Clarke ACD/Aysha Mora ITD/Mike Baca PTD/Santiago Chavez
Deputy Secretary, Emily Oster ASD/Denise Irion MVD/S. Schardin Clarke RPD/Charlene Trujillo
Chief Legal Counsel, Tim Van Valen Acting Director TFID/Vince Mares

Office of the Secretary 505-827-0341
Audit and Compliance 505-827-2727
Administrative Services 505-827-0369
Motor Vehicle 505-827-2296
Property Tax 505-476-3092
Revenue Processing 505-827-0800
Tax Fraud Investigations 505-841-5578

ASD FINANCIAL DISTRIBUTION BUREAU						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	\$619,756,171	\$431,074,741	\$3,961,965,736	\$4,155,835,170	(\$193,869,434)	-5%
Oil & Gas Taxes	\$130,058,687	\$156,822,173	\$824,770,205	\$1,165,239,367	(\$340,469,162)	-29%
CFT/MVET/Weight Distance Taxes	\$81,218,536	\$78,911,675	\$557,131,898	\$544,482,441	\$12,649,457	2%
Personal Income Tax	\$75,136,600	\$154,267,556	\$770,997,508	\$568,475,508	\$202,522,000	36%
Corporate Income Tax	\$23,756,700	\$17,535,109	\$99,227,611	(\$101,848,898)	\$201,076,508	-197%
Royalties from Leasing MVD Data	\$568,889	\$559,178	\$4,548,611	\$4,979,972	(\$431,361)	-9%
Other programs	\$103,522,980	\$97,898,854	\$472,953,251	\$265,983,897	\$206,969,354	78%
TOTAL:	\$1,034,018,564	\$937,069,286	\$6,691,594,819	\$6,603,147,457	\$88,447,362	1%

AUDIT AND COMPLIANCE DIVISION (ACD)		
Collections	FEB	Fiscal YTD
Collections Goal	\$20,120,272	\$160,962,178
Actual Collections	\$17,323,755	\$142,498,040
Percent of Goal	86%	89%
Performance Measures	FEB	Fiscal Year-End Goal
Collections Against Prior Year Receivables	14%	23%
Collections Against Current Year Assessments	29%	65%
Compliance	FEB	Fiscal YTD
Bankruptcy Collections	\$750,593	\$2,085,184
Bankruptcy Proofs #	34	337
Levy Recoveries	\$576,124	\$4,013,560
Audits in Progress	FEB	Fiscal YTD
# Rec'd for Review	203	1,526
# Assessed	219	1,687
Amount Assessed	\$4,656,750	\$42,551,243

MOTOR VEHICLE DIVISION (MVD)	
Field Office Arrivals, Average Wait Time and Customer Satisfaction	
MVD services are by Appointment Only; customer satisfaction statistics are unavailable.	
Call Center Incoming Calls, Average Abandon Rate and Average Wait Time	
METRIC MEASURE	RESULTS
Calls Coming In (total)	41,212
Abandon Rate	48%
Average Wait Time	0:17:23
Customer Satisfaction Average (scale; 1-100; higher is better)	0%
Average Insured Rate	
Average Insured Rate	91%

PROTEST OFFICE					
Activity	Total	Audit	Non-Audit	%Audit	
Beginning Balance	906	303	603	33%	
Number of Protests Received	100	24	76	24%	
Informal Conference Requested	1	1	0	0%	
Protest Deficient	3	2	1	0%	
Protests Acknowledged	15	8	7	53%	
Protests Acknowledged/Closed	46	9	37	20%	
Protests Closed	47	19	28	40%	
Protest Invalid	16	2	14	13%	
Ending Inventory	A	899	296	603	33%
Ending Inventory Dollar Amount		\$594,416,349	\$108,176,283	\$486,240,065	18%
Legal Working-Atty. Assigned	B	352			
Legal (Case waiting on Decision from the hearing and/or courts)	C	159			
Inventory in Protest Office	D=A-(B-C)	706			

INFORMATION TECHNOLOGY DIVISION (ITD)			
ServicePro	GenTax		
Open	2,352	Total in SQR on 02/01/21	190
Resolved	2,116	New	49
Total	236	Resolved	28
		Total SQRs on 02/28/21	211

N M T R D EXECUTIVE STAFF

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TAX FRAUD INVESTIGATION DIVISION (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
February	Tax Evasion/Fraud	An Albuquerque resident was referred for prosecution for sixty three (63) Counts of Tax Evasion and three (3) counts of Tax Fraud. Case is being prosecuted out of the Second Judicial District.	Ongoing
	Tax Embezzlement/Fraud	An Alamogordo resident was charged with one (1) 2nd degree Felony Count of Embezzlement, one (1) 2nd degree and two (2) 3rd degree Felony Counts of Tax Fraud. Case is being prosecuted out of the 12th Judicial District.	

PERSONAL INCOME TAX (RPD)					
Returns Processed	Feb-21	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	4,619	4,619	0	4%	
E-filed Returns	100,060	100,965	0	96%	
Total	104,679	105,584	4,944		5%
Refunds Issued	Feb-21	Feb 21\$	YTD Count	% YTD	YTD \$
Paper Check	11,897	\$4,275,558	12,087	9%	\$4,334,014
Direct Deposit	115,619	\$71,649,385	116,915	91%	\$72,494,160
Total	127,516	\$75,924,943	129,002		\$76,828,174
Payments Received	Feb-21	Feb 21\$	YTD Count	% YTD	YTD \$
Check	6,755	\$5,623,975	34,161	60%	\$59,691,081
ACH	4,596	\$2,386,241	12,189	40%	\$13,431,161
Total	11,351	\$8,010,215	46,350		\$73,122,242

For Taxpayer Assistance:

TRD
1-866-285-2996 or
505-841-6352

MVD
1-888-683-4636 or
505-827-4636 or
email
mvd.closure@state.nm.us

OFFICE OF INTERNAL AUDIT (OIA)		
Description	FEB	YTD
Audits & Special Project carry-over from FY 2020		2
Procedures carry-over from FY 2020		19
FY 2021 Internal Audits Assigned	2	21
Procedures Assigned	10	48
Revised Procedures	0	4
Total YTD:	94	
Completed - Audit and Special Projects (Audit Plan)		
Internal Audits Completed	0	1
Subtotal:	1	
Completed Procedures		
Completed	1	16
Revised Procedures Completed	0	4
Subtotal:	20	
Total Completed:	21	
Status for Month End - Audits & Special Projects (Audit Plan)		
Special Projects: On-Hold	1	
Audits: Open	19	
Audits: Report-Draft	0	
Audits: Awaiting Responses	1	
Audits: Hold	1	
Total Open or On-Hold:	22	
Status for Month End - Procedures		
Open	23	
Management Review	0	
Sent for Signatures	1	
Pending	15	
On-Hold	12	
Total Procedures Open, On-Hold, or Pending:	51	
Completed, Open, On-Hold, or Pending Total YTD:	94	

PROPERTY TAX DIVISION (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	10,000	1,400	14%	Cumulative
Scheduled Delinquent Tax Sales	33	0	0%	Current
Delinquent Tax Sales Held # Counties	33	0	0%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$20,000,000,000	\$432,329,109	2%	Cumulative
Number Of Companies Reporting	600	61	10%	
Returns Submitted/Completed	600	291	49%	
Appraisals				
Draft Assessor Evaluations Completed	33	0	0%	Cumulative
Assessor Evaluations Completed	33	0	0%	
Appraisals/Reviews Performed	75	10	13%	
Number of Protest Hearings Heard	250	10	4%	