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Most MVD offices to remain closed until Dec. 7

Most Motor Vehicle Division field offices will remain closed until Dec. 7, when they will reopen for limited services by appointment-only to help limit the spread of COVID-19.

Staff in most offices will be limited to 25 percent of normal levels and will be processing only first-time Real ID licenses, commercial licenses and interlock licenses. Road tests, however, are canceled at all offices until further notice.

Senior hours and VIN inspections needed for out-of-state title transfers also are canceled until further notice at all offices.

“We do understand how frustrating this is for customers. It’s frustrating for us but keeping everyone safe right now has to be our top priority,” said Taxation and Revenue Department Secretary Stephanie Schardin Clarke. “In the meantime, we will continue working to make more services available on line and expect to be able to announce some in the near future.”

Some MVD staff are being redeployed to provide support at Department of Health COVID-19 testing sites.

Seven smaller MVD field offices will reopen as planned on Wednesday, Dec. 2: Alamogordo, Silver City, Taos, Socorro, Lordsburg, Reserve and Tucumcari. Those offices will honor existing appointments for all transactions except those involving VIN inspections (out of state title transfers) and road tests.

MVD customers are reminded that they may obtain temporary licenses online at mvdonline.com. Many other transactions also are available online, including:

- Most driver’s license renewals, including those for drivers 79 and older, interlock licenses and most commercial licenses. First-time Real ID licenses and first-time New Mexico licenses of any kind must be done in person.
- Vehicle registration renewals.

- Updating address, insurance and other information.
- Paying citations and other fees.

Customers will need to reschedule canceled appointments, keeping in mind that some transactions will not be available at all offices. Transactions that can be completed online are not available for in-person appointments at any state-run MVD field office.