

Dear TAP User,

We would like to inform you of the following updates that have occurred on the Taxpayer Access Point (TAP):

- Listed under the “Manage My Profile” section:
 - You are now able to add and replace phones and emails using hyperlinks. There is also a quick “add” from previously used phones and email addresses.
 - You now have the option to go passwordless, providing you have two other authentication methods set up.
 - Security Questions are listed under the Password section of the page on their own link.

- When you initially set up your web logon, the verification method will default to the option you first choose.
 - If you want to choose a new default authentication method, select “Choose another way to sign in” and choose to sign in using the your preferred method. This will be your default authentication method moving forward, unless changed again.

- When making an E-check payment on TAP, you are now be required to set either a new payment channel or choose a default payment channel.

Thank you,

For general questions, please call (866) 285-2996. For technical assistance, email us at TRD-Tap-TechnicalHelp@state.nm.us