TAP Upgrade Changes to Know

Logon Page

When logging into TAP, users now enter their password on a secure webpage.

Security Tab

Under "Manage My Profiles," options to manage logon contact details – such as password, two-factor authentication method(s), and security questions – have been moved to a new tab labeled Security.

Speedy Chatbot

The icon to open the chatbot assistant Speedy is now on the right-hand side of the screen instead of the upper-right corner.

FastQ

Taxpayers will use this appointment queuing system to book field office appointments.

Payments

Both the logged-in and the non-logged-in version of the "Make a Payment" web request have had significant visual changes.

Taxpayers filing a web request requiring payment (e.g. returns, purchasing permits, etc.) no longer need to open a separate web request to make the payment. Instead, the payment steps will be presented in-line with the existing request. This results in a single confirmation method.

"Purchase Weight Distance Permits" Web Request

Minor cosmetic updates have been made to this non-logged-in request:

- Improved consistency between steps and page titles/headings.
- "Payment" step renamed to "Review."
- Formatted confirmation page headers.

- Added caption to "Permit Information" table.