Common File Upload Errors and Solutions

Error Message *(listed in order of frequency)*	Bulk File	Excel File or Manual	Customer Resolution
Exception occured in strict of xml structure. Error message: Wrong file header. File is likely to be corrupt.	N/A	Hard Error	Bulk File was submitted through the Excel Upload button. **Upload an Excel sheet through the Upload button or submit bulkfile through "I Want To" link from your TAP home screen.**
Error Calculating: IF(fbInRoyaltyInKind="Y", True, False) Error Message: Input string was not in a correct format.	N/A	Hard Error	1. Most frequent issue is that PUN column(s) are missing. **Verify that the following columns exist prior to column Royalty-In-Kind:** Legacy PUN, PropertyID, PoolID, Agreement Number, Suffix, Land Type, Product Code, Special Tax Rate. 2. **The value reported in the Royalty-In-Kind column is invalid.** The allowable values are: Y, N, or blank as "No".
Worksheet {Detail Report} is invalid for the imported document.	N/A	Hard Error	**Rename the Excel sheet you wish to import (*not the file*) to "Detail Report".**
Errors related to invalid PUNs or invalid PUN suffix combinations will not be cleared until you click Submit on the Summary page.	N/A	Hard Error	**The PUN is invalid or the Suffix and Land Type combination is invalid for the PUN.** If this is a valid PUN or PUN to Suffix and Land Type combination, then contact the Oil & Gas unit to verify. If the return must be submitted immediately and cannot wait on a resolution for the PUN, omit reporting on that PUN to pass validation and Submit the return. Send the email with the affected Composite Key to OilGas.Outreach@state.nm.us. When a resolution is received from the ticket, you may file an amendment with the PUN.
Bulkfile error message includes: "Element: Suffix Value: Legacy PUN: **PUN** Suffix: **Suffix** Land Type: **LandType** PUN + Suffix + Land Type combination is invalid."	Hard Error	N/A	**The Suffix and Land Type combination is invalid for the PUN.** If this is a valid PUN to Suffix and Land Type combination, then contact the Oil & Gas unit to verify. If the return must be submitted immediately and cannot wait on a resolution for the PUN, omit reporting on that PUN to pass validation and Submit the return. Send the email with the affected Composite Key to OilGas.Outreach@state.nm.us. When a resolution is received from the ticket, you may file an amendment with the PUN.
Bulkfile error message includes: "Element: LegacyPUN Message: Required or invalid entry Row number: **Number** PUN: **PropertyId** + **PoolId** + **AgreementNum**"	Hard Error	N/A	Attempting to file with New PUN (Property+Pool+Agreement) on a legacy period (pre-2018). **Find appropriate Legacy PUN and replace value in "LegacyPUN" tag for this line with this number**. If not possible to do this in time, **omit line and file amendment with appropriate information when this information becomes availalbe**.

Bulkfile error message includes: "Attachment contains this invalid namespace: **WebAddress** Required namespace is https://tap.state.nm.us/WebFiles/OGT_Return_1.0"	Hard Error	N/A	**Ensure the "File" tag at the top of your XML file is exactly as follows**: *<File xmlns:xs="http://www.w3.org/2001/XMLSchema"* *xmlns="https://tap.state.nm.us/WebFiles/OGT_Return_1.0">*
Bulkfile error message includes: "There is a duplicate key sequence '**LegacyPUN PropertyID PoolId Agreement# Suffix LandType ProductCode SpecialTaxRateCode**' for the 'uniqueCompositeKey' key or unique identity constraint. Error on line **Number** for taxpayer **FEIN/SSN** with period end date of **Period**"	Hard Error	N/A	**2 or more rows are repeated with the same values for the following composite key columns.** [As per FAQ #52:] Composite Key for periods prior to January 2018 Sales Period: Legacy PUN, Suffix, Land Type, Product Code, and Special Tax Rate Code. Composite Key for Sales Periods January 2018 and later: Property ID, Pool ID, Agreement Number, Suffix, Land Type, Product Code, Special Tax Rate Code. **Roll the multiple lines together by specifing the composite key once and summing the values of volume and currency columns.**
Duplicate composite key.	Hard Error (It is possible to get past the above error but still encounter this one)	Hard Error	**2 or more rows are repeated with the same values for the following composite key columns.** [As per FAQ #52:] Composite Key for periods prior to January 2018 Sales Period: Legacy PUN, Suffix, Land Type, Product Code, and Special Tax Rate Code. Composite Key for Sales Periods January 2018 and later: Property ID, Pool ID, Agreement Number, Suffix, Land Type, Product Code, Special Tax Rate Code. **Roll the multiple lines together by specifing the composite key once and summing the values of volume and currency columns.**
Bulkfile error message includes: "Element: **NetTaxDue or TaxDue** Value: **ReportedValue** Message: Incorrect **(**net**)** tax due. Correct to the tax due less claimed credits **or** the taxable value multiplied by the tax rate. Row number: **Number** PUN: **PUN/Property+Pool+Agreement** Correct Value **SystemValue**"	Hard Error	N/A	TaxDue or NetTaxDue reported for line does not match system calculated value (usually due to rounding error). **Correct to provided system value** or **omit line and contact TRD via OilGas.Outreach@state.nm.us to resolve and amend later**.
Bulkfile error message includes: "The tax type in the attachment is not currently available for bulk filing. Please visit https://tap.state.nm.us to file."	Hard Error	N/A	The XML file does not meet the specified schema. Usually a result of attempting to export directly from Excel to XML format. Either **correct file to match the schema given at**: http://www.tax.newmexico.gov/Businesses/bulk-filing-csv-replacement.aspx or **reorganize file for excel or typed return filing directly in TAP**.
Review and update these values OR if values are correct, submit supporting documentation on the summary.	N/A	Soft Error	**One of the following threshold limits were exceeded**: Processing Deduction excessive, Transportation Deduction threshold excessive, and/or the Gross Value reported is too low for the Volume reported. There are situations when exceeding these thresholds are valid. If this is the case, **you MUST review the check box on the Summary page** of the return confirming that these values are correct. Also, attach documentation to support the claim if possible.

Do not include below errors if this is meant as a Common Errors guide vs a Complete Errors guide. We do have a full TAP OGT return validation list on the severance TRD page.			
Invalid land type for Royalty-In-Kind.	Hard Error	Hard Error	**May only claim Royalty-In-Kind on State land type.**
Invalid transportation deduction for the product code selected.	Hard Error	Hard Error	**Product Code 14 may not claim transportation deductions.**
Invalid processing deduction for selected product.	Hard Error	Hard Error	**Product Codes 01, 02, 04, 05, and 14 may not claim processing deductions.**
Invalid land typefor royalty deduction.	Hard Error	Hard Error	**Cannot claim royalty deductions on Private/Fee land type.**
Gross value too low for volume recorded.	Hard Error	Hard Error	**Please refer to the applicable Industry Price Index to obtain the average price for the product for the given period being reported.**
Gross value too high for volume recorded.	Hard Error	Hard Error	**Please refer to the applicable Industry Price Index to obtain the average price for the product for the given period being reported.**
Bulkfile error message includes: "The '**ColumnName**' element is invalid - The value '**NegativeNumber**' is invalid according to its datatype 'Decimal' - The MinInclusive constraint failed. Error on line **Number** for taxpayer **FEIN/SSN** with period end date of **Period**."	Hard Error	N/A	This field cannot be a negative number. **Change deductions/credits to positive values** and then subtract these from the relevant field to get totals.
Bulkfile error message includes: "The 'LandType' element is invalid - The value '**Value**' is invalid according to its datatype 'String' - The Enumeration constraint failed. Error on line **Number** for taxpayer **FEIN/SSN** with period end date of **Period**"	Hard Error	N/A	LandType must be one of F, S, I, or P. **Change to the correct value and resubmit** or **omit line and amend when the correct land type data is available**.
Bulkfile error message includes: "The 'Suffix' **or** 'ProductCode' element is invalid - The value '**Value**' is invalid according to its datatype 'String' - The actual length is less than the MinLength value. Error on line **Number** for taxpayer **FEIN/SSN** with period end date of **Period**"	Hard Error	N/A	Suffixes must be reported as 4 digits, product codes must be 2. **Pad the passed value on the left with zeros to make the appropriate number of digits and resubmit.**