1 STATE OF NEW MEXICO 2 ADMINISTRATIVE HEARINGS OFFICE 3 TAX ADMINISTRATION ACT 4 IN THE MATTER OF THE PROTEST OF 5 KIMMET D. HOLLAND 6 TO DENIAL OF REFUNDS ISSUED UNDER 7 LETTERS ID NOs. L0371665584 and L1024963248 8 **Case Number 20.08-109R** 9 Decision and Order No. 21-22 10 NEW MEXICO TAXATION AND REVENUE DEPARTMENT 11 **DECISION AND ORDER** 12 On February 2, 2021, Hearing Officer Ignacio V. Gallegos, Esq., conducted a merits 13 administrative hearing in the matter of the tax protest of Kimmet D. Holland ("Taxpayer") 14 pursuant to the Tax Administration Act and the Administrative Hearings Office Act. At the 15 hearing, Mr. Kimmet D. Holland appeared representing himself, accompanied by his spouse 16 Kathy Wright. Mr. Holland was the Taxpayer's sole witness. Staff Attorney Kenneth Fladager 17 appeared, representing the opposing party in the protest, the Taxation and Revenue Department 18 ("Department"). Department protest auditor Alma Tapia appeared as a witness for the 19 Department. Taxpayer offered formal exhibits 1, 2, 3, and 4 which were admitted into the record 20 without objection from the Department. The Department offered no exhibits. The administrative 21 file is considered part of the record. 22 In quick summary, this protest involves a Taxpayer's assertion that the Department 23 improperly denied a refund claim, for taxes withheld from retirement income by the Public 24 Employee's Retirement Administration (PERA) after Taxpayer had moved to another state, which 25 also taxed his retirement income. Ultimately, after making findings of fact and discussing the issue 26 in more detail throughout this decision, the hearing officer finds that the Taxpayer's protest must be

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of the hearing. [Administrative File].

Kenneth Fladager represented the Department. The Hearing Officer preserved an audio recording

- 12. On October 23, 2020, the Administrative Hearings Office sent a Notice of Third Telephonic Scheduling Hearing to the parties, informing them of the third scheduling hearing to take place on December 10, 2020 by telephone. [Administrative File].
- 13. Hearing Officer Ignacio V. Gallegos conducted the third telephonic scheduling hearing on December 10, 2020 with the parties present. Mr. Holland represented himself.

 Attorney Kenneth Fladager represented the Department. The Hearing Officer preserved an audio recording of the hearing. [Administrative File].
- 14. On December 10, 2020, the Administrative Hearings Office sent a Scheduling Order and Notice of Administrative Hearing to the parties, informing them of various deadlines and providing notice that a hearing on the merits of the case would be held on February 2, 2021 using the Zoom videoconference application, using an unique URL provided. The hearing was scheduled pursuant to NMSA 1978 Section 7-1B-8 (2019) and Regulation § 22.600.3.10 NMAC. [Administrative File].
- 15. On January 4, 2021, the Department filed its Motion for Summary Judgment. [Administrative File].
- 16. The undersigned Administrative Hearing Officer Ignacio V. Gallegos conducted the merits hearing on February 2, 2021 with the parties and witnesses present by videoconference. Mr. Holland represented himself. Attorney Kenneth Fladager represented the Department. The Department informed the Hearing Officer of the pending Motion, and opted to proceed with the hearing, incorporating the Motion as argument in support of the Department's position, as there were no facts in evidence in support of a summary judgment motion. The Hearing Officer preserved an audio recording of the hearing ("Hearing Record" or "H.R."). [Administrative File].

- 17. Taxpayer Kimmet D. Holland is an individual residing in Colorado. Mr. Holland's testimony was highly credible. [Administrative File; Direct examination of K. Holland, H.R. 20:50-23:00; Taxpayer Exhibit #1].
- 18. Mr. Holland is a retired New Mexico public employee who worked as a fire-fighter and emergency medical services provider (paramedic), while residing in New Mexico, from 1987 until 2012. [Administrative File; Direct examination of K. Holland, H.R. 14:50-15:10].
- 19. At the time he retired in April of 2012, Mr. Holland filled out the paperwork provided by PERA. At that time, Taxpayer did not plan to move. [Administrative File; Cross examination of K. Holland, H.R. 31:55-32:40; AHO examination of K. Holland, H.R. 33:00-35:30; Re-Cross examination of K. Holland, H.R. 37:15-37:35].
- 20. Mr. Holland decided to permanently move to Colorado around August of 2012, when he was offered a job in Silverton, Colorado. Since 2013, Mr. Holland has been a full-time resident of Colorado. The last year Mr. Holland filed personal income tax returns in New Mexico was 2012. He filed Colorado personal income tax returns beginning in 2013. [Administrative File; Direct examination of K. Holland, H.R. 15:00-15:15, 20:50-30:20; AHO examination of K. Holland, H.R. 33:00-35:30; Taxpayer exhibit #1.1, #1.2, #1.3].
- 21. Mr. Holland receives retirement income originating in New Mexico as a retired member of the Public Employee's Retirement Association (PERA) of New Mexico and has received this income since 2012. [Administrative File; Direct examination of K. Holland, H.R. 15:05-15:45, 16:00-16:15; Taxpayer's Exhibit #2].

paid to Colorado, in an attempt to claim a refund for taxes paid to New Mexico, he took swift action. He began filing in 2019 for refunds of withholding taxes paid for the years following 2012. Each of the refund requests filed within the three-year statutory period were granted. [Administrative File; Direct examination of K. Holland, H.R. 15:30-17:05, 23:15-24:15, 24:50-25:40; Taxpayer Exhibit #2, Ex. #3; Re-Direct examination of A. Tapia, H.R. 44:10-44:50].

- 28. Alma Tapia is the Department's tax auditor assigned to the protest. She has reviewed the documentation associated with the protest. Her review verified that the Taxpayer's requests for refund at issue were late. For the Taxpayer's requests that were timely (not at issue here), the refunds were granted. [Administrative File; Direct examination of A. Tapia, H.R. 38:30-40:00; Re-direct examination of A. Tapia, H.R. 44:00-44:45].
- 29. The Department accepts income tax withholding payments from many income sources but does not flag the taxpayers' withholdings as non-filers unless the Department receives information that there is income (whether through a return or through a "project"). If no New Mexico return is filed, the process takes time, and in the experience of the protest auditor can be from two to five years. Mr. Holland's six years of withholdings payments without accompanying New Mexico PIT returns were never flagged. [AHO examination of A. Tapia, H.R. 42:00-43:30; Re-Cross-examination of A. Tapia, H.R. 45:55-46:30; 47:10-47:45].

DISCUSSION

Taxpayer's protest involves denials of Taxpayer's 2013 and 2014 personal income tax refund requests. Taxpayer requested refunds of withholding tax paid to the Department for years 2013 through 2019 after discovering that PERA had been withholding income and remitting the withholding payments to the State of New Mexico Taxation and Revenue Department, despite

Taxpayer's change of residence to the State of Colorado. Taxpayer's 2015, 2016, 2017, 2018, and 2019 refund requests all fell within the three-year statute of limitations and the Department granted them. The 2013 and 2014 refund requests were denied as untimely by the Department. Taxpayer contends that federal law preventing states from taxing the income of residents of other states preempts the state's statutory limit for filing refund requests.

New Mexico's personal income tax is governed by the Income Tax Act, NMSA 1978, Sections 7-2-1 through 7-2-39. Facts are largely undisputed. It is the application of these facts, interpretation of the refund statute, and federal law that are addressed herein.

Presumption of correctness and burden of proof.

The presumption of correctness under NMSA 1978, Section 7-1-17 (C) (2007) does not strictly attach in this matter because the protest does not stem from the issuance of an assessment under Section 7-1-17. Taxpayer nevertheless has the burden to establish that he was entitled to the claims for refund pursuant to Regulation §3.1.8.10 (A) NMAC (08/30/2001) and must establish entitlement to the claimed refund. The Department's denial of Taxpayers' claim for refund is viewed under the lens of a presumption of correctness. *See Corr. Corp. of Am. of Tenn.* v. *State*, 2007-NMCA-148, ¶17 & ¶29, 142 N.M. 779.

State statute governing requests for refund.

New Mexico's Tax Administration Act specifically allows taxpayers to request refunds when the taxpayer believes an amount has been withheld in excess of the amount due. *See* NMSA 1978, Section 7-1-26 (A) (2019). The breadth of the permission the legislature granted to taxpayers to request a refund extends to retirees who believe exempt retirement benefits were improperly withheld to pay state income tax. *See Neff v. State Through Taxation and Revenue Dep't*, 1993-NMCA-116, ¶20, 116 N.M. 240, 861 P.2d 281 ("If taxes are paid that are not due, the taxpayer has

Mr. Holland is a retired member of the New Mexico Public Employees Retirement Association (PERA), having worked in fire and emergency services during his 25-year career. *See generally*, Public Employees Retirement Act, NMSA 1978, Section 10-11-1 through 10-11-142. In 2012, he informed PERA by telephone of his new address in Colorado. In 2012, he was a part-year resident in New Mexico, thus required to file a New Mexico Personal Income Tax return. *See* NMSA 1978, Section 7-2-2; *see also* Regulation §3.3.1.9 (B)(1)(a) NMAC.

Late in 2012, Mr. Holland accepted a new job in Colorado and decided to permanently remain in Colorado to be closer to family. In 2012, he filed both a part-year resident PIT return for New Mexico and Colorado's equivalent. Beginning in 2013 Mr. Holland was not required to file personal income tax returns in New Mexico, as he had established domicile in Colorado. Also, beginning in 2013, Mr. Holland exclusively filed Colorado state income tax returns, prepared by a professional tax return preparer. The Department did not contest that Mr. Holland was a Colorado domiciliary beginning in 2013 and thereafter. *See* Regulation §3.3.1.9 (B)(1)(b) NMAC. He filed IRS returns every year as well.

In 2019, the State of Colorado provided notice to Mr. Holland that his claimed total withholdings were being denied, and the State of Colorado assessed tax, penalties, and interest. As a result, Taxpayer sought out information and discovered that PERA was still sending withholding tax payments to the State of New Mexico Taxation and Revenue Department. Thereafter, in 2019, Mr. Holland requested refunds from the Department for all pertinent years the withholding tax payments had been made in error by PERA on his behalf, including a refund for tax year 2014. In 2020, Mr.

Holland requested a refund of the withholding tax payments made by PERA on his behalf for tax year 2013.

The pertinent section of the statue requires that requests for refunds are made "within three years after the end of the calendar year in which the payment was originally due." Section 7-1-26 (F)(1)(a). Personal income taxes for the year ending December 31, 2013 were due to be paid in full by April 15, 2014. Therefore, the deadline to request a refund of 2013 personal income taxes under Section 7-1-26 was three years from December 31, 2014 which was December 31, 2017. The request for refund filed January 14, 2020 for tax year 2013 was filed in the sixth year following the calendar year in which payment was originally due, therefore it was late. The claim for refund was denied for this reason and was statutorily proper.

Personal income taxes for the year ending December 31, 2014 were due to be paid in full by April 15, 2015. Therefore, the deadline to request a refund of 2014 personal income taxes under Section 7-1-26 was three years from December 31, 2015 which was December 31, 2018. The request for refund filed October 22, 2019 was filed in the fourth year following the calendar year in which payment was originally due, therefore it was also late.

The fact that the refund requests for 2013 and 2014 were filed late is not in dispute. The claim for refund was denied for this reason and was statutorily proper.

Federal law.

Under Federal law, there is clear law preventing states from imposing an income tax on the retirement income of an individual resident or domiciliary of another state. *See* 4 U.S.C.S. §114 (a). Mr. Holland was domiciled in the State of Colorado during the years at issue, 2013 and 2014. Yet consistent with Taxpayer's previous direction regarding withholding of tax, PERA continued to send those withholding payments to the State of New Mexico Taxation and Revenue Department.

The Department contends that by accepting the withholding payments from the Taxpayer's retirement income from PERA, the Department did not "impose an income tax" on retirement income of a taxpayer who lives outside the State of New Mexico, it simply did not change what it had already been doing, which was taxing the retirement income of a New Mexico resident.

Likewise, the tax system created by the legislature which created the three-year limit on claims for refund was not a prohibited imposition of an income tax. The Department contends that as a self-reporting state, it is the Taxpayer's obligation to inform the Department of any changes to withholdings. Hence, while the denial of refund was not due to a factual deficiency, the Department denied the claim for timeliness alone. *See* Section 7-1-26.

The Department's contention is that the Taxpayer bears the responsibility to inform the Department (not just PERA) that his state of residence has changed. Ordinarily this is done by submitting an updated W-4, or W-4P (for pension or annuity payments) or similar document. PERA had a legal obligation to withhold and remit personal income taxes as directed by Taxpayer in the original paperwork Taxpayer filed upon his retirement. *See Landess v. Gardner Turf Grass, Inc.*, 2008-NMCA-159, ¶ 8 (addressing mandatory requirements that employer withhold income at the source); *see also* NMSA 1978, § 7-3-3 (1996) (requiring a payor to withhold income tax if required to do so by I.R.C. or if requested by individual to do so). Taxpayer apparently directed PERA to withhold in New Mexico at the time of his retirement when he remained a domiciled New Mexico resident, triggering PERA's legal obligation to withhold income taxes in New Mexico under Section 7-3-3 (C). Taxpayer had the power at any point to update the withholdings from his income by filing a new W-4 form with PERA. There is no evidence that Taxpayer filed an updated W-4 with either PERA or the Department upon his change of residency. Some evidence presented (Exhibit #1.3) showed that Taxpayer had submitted an official change of address to the United

Unfortunately, Taxpayer informed PERA by telephone, and did not submit an updated tax document either to PERA or to the Department. Unfortunately for Taxpayer again, PERA is not one of the state agencies with which the Department may share information, pursuant to NMSA 1978, Section 7-1-8.8. Furthermore, the Department does not flag withholding payments made on behalf of taxpayers unless income is reported and did not ask for substantiation of the withholding payments from either PERA or the Taxpayer. Likewise, the Department did not take note that Taxpayer began reporting Colorado income from employment in 2012. The system of taxation in New Mexico relies on self-reporting. Without a paper trail showing the Taxpayer took the proper steps to change his withholdings, the Department by taking no action cannot be held to a higher standard than the Taxpayer, on whom the responsibility rests to ensure proper income withholdings. Under New Mexico's self-reporting tax system, "every person is charged with the reasonable duty to ascertain the possible tax consequences" of his or her actions. *Tiffany Construction Co. v. Bureau of Revenue*, 1976-NMCA-127, ¶5, 90 N.M. 16.

Does the statute of limitations on refund claims impermissibly "impose" an income tax on an out-of-state residents' retirement income? Statutory analysis shows that it does not. In construing the word "impose" and its derivatives, the interpretation begins with the plain meaning of the language employed, must be consistent with legislative intent, and an interpretation must not render a statute's application absurd, unreasonable or unjust. *See In re Portal*, 2002-NMSC-011, ¶ 5, 132 N.M. 171, 45 P.3d 891. "As a starting point for interpreting undefined terms

The legislative intent of Congress was clearly "to prohibit State taxation of certain retirement income of a nonresident of the taxing State." H.R. Rep. 104-389 (1995). Parties agreed that the funds were not withheld properly at the time they were paid. Yet, statutory time limits for requesting refunds apply across the spectrum, regardless of evidence of compelling inequities presented. See Martinez v. Public Employees Retirement Association of New Mexico, 2012-NMCA-

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¹ Online definition is available at: https://www.merriam-webster.com/dictionary/impose (last visited 9/02/2021).

Dormant Commerce Clause.

Taxpayer argued that the case of *Comptroller of Treasury of Maryland v. Wynne*, 575 U.S. 543, 135 S.Ct. 1787 (2015) controlled the outcome of this case, as he was assessed a tax by the State of Colorado, and the taxes withheld and paid to New Mexico made it that he was being double taxed. While the specter of tax discrimination against out-of-state residents and double taxation are valid concerns, the facts here do not justify finding this to have occurred as a result of New Mexico's taxation scheme.

The Commerce Clause of the United States Constitution is separated between the positive grant of the power of Congress to regulate interstate commerce, and its implicit negative command, known as the Dormant Commerce Clause, prohibiting States from taxation schemes which place higher tax burdens on out-of-state taxpayers. *See* U.S.C.A. Const. Art. 1 Section 8, cl. 3 ("The Congress shall have Power... To regulate Commerce with foreign Nations, and among the several States, and with the Indian Tribes"); *see also Oklahoma Tax Comm'n v. Jefferson Lines, Inc.*, 514

U.S. 175, 179-180, 115 S.Ct. 1331 (1995). The dormant commerce clause disallows any State's tax scheme "which discriminates against interstate commerce either by providing a direct commercial advantage to local business, or by subjecting interstate commerce to the burden of multiple taxation." *Wynne*, at 549-550 (internal quotation marks and citations omitted). The *Wynne* case addressed a tax scheme that discriminated against out-of-state taxpayers with income from activity within the state.

On its face, the simple fact that Mr. Holland's retirement income was in effect taxed both in Colorado and in New Mexico does raise the possibility of multiple taxation of the retirement income. However, the multiple taxation came about not by the design of New Mexico's tax scheme, but by Taxpayer's error in (1) not filling out an updated withholding form, and (2) not inspecting the documents provided by PERA when completing tax returns, as discussed below.

Overcoming the statutory timeframes.

Taxpayer argued that as soon as he discovered the error he took immediate action, and this is an element of any claim to work around (or toll) a statute of limitations. He had used a professional tax preparer when he filed in 2013 and thereafter. Taxpayer argued that since he paid taxes on the income to the State of New Mexico, and Colorado was demanding that he pay tax to the State of Colorado for the same income, which he would be paying, he was being double taxed. To uphold the Department's denial of the refund requests, he argued, which were made within a year of discovering the withholding error by a third party, would be unfair to him as a taxpayer.

To address the first issue: not all statutes of limitation are the same. A statute of limitations, in tort law, for example, provides a window of time for a plaintiff to bring suit against a defendant. In tort law, courts apply the doctrine of discovery, where a statute of limitations can begin at the time the harm is discovered (when the plaintiff knew or should have known the relevant facts). *See*

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generally Slusser v. Vantage Builders, Inc., 2013-NMCA-073, ¶¶ 7-8, 306 P.3d 524. The statute at issue in this protest, Section 7-1-26, is also a statute of limitations. But unlike a tolling statute of limitation, Section 7-1-26 contains a mandatory triggering date regardless of a taxpayer's knowledge of a potential refund claim. See Kilmer, ¶16 (because purpose of refund statute of limitation is to avoid stale claims, which protects state's ability to project revenue, burden is on taxpayer to timely pursue refund). The argument that the date of discovering the fact that the withholdings had been getting paid to New Mexico started the timeframes for a request for refund is simply not tenable under the law, as the statute sets a mandatory triggering date.

Factually, for the years at issue, both the Form W-2 and the Form 1099 (it was not clear from the record which of the two forms the Taxpayer would have received for his PERA retirement income) have boxes (W-2, boxes 15, 16, 17, 18, 19, and 20; 1099-Misc, boxes 16, 17, and 18) that indicate the state to which state income taxes have been withheld.² Taxpayer or his tax preparer, upon inspection of the documents, should have known the State of New Mexico was receiving Taxpayer's withholding payments. The claim of late discovery is negated by the negligence of Taxpayer to submit an updated W-4, inspect the W-2 or Form 1099 he received from PERA, and to timely submit a refund request. See Regulation § 3.1.11.10 NMAC (1/15/01) (Negligence is "failure to exercise that degree of ordinary business care and prudence which reasonable taxpayers would exercise under like circumstances."). The forms the Taxpayer actually received were not offered into evidence.

The second argument, concerning fairness, is cognizable since New Mexico allows aggrieved parties the opportunity to seek "equitable recoupment" by statute:

² Available online through the IRS website: https://www.irs.gov/pub/irs-prior/iw2w3--2013.pdf (last visited 8/23/21); https://www.irs.gov/pub/irs-prior/iw2w3--2014.pdf (last visited 8/23/21); https://www.irs.gov/pub/irs-prior/iw2w prior/f1099msc--2013.pdf (last visited 8/23/21); and https://www.irs.gov/pub/irs-prior/f1099msc--2014.pdf (last visited 8/23/21).

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In response to a *timely* refund claim pursuant to Section 7-1-26 NMSA 1978 and notwithstanding any other provision of the Tax Administration Act, the secretary or the secretary's delegate may refund or credit a portion of an assessment of tax paid, including applicable penalties and interest representing the amount of tax previously paid by another person on behalf of the taxpayer on the same transaction, provided that the requirements of equitable recoupment are met. For purposes of this subsection, the refund claim may be filed by the taxpayer to whom the assessment was issued or by another person who claims to have previously paid the tax on behalf of the taxpayer. NMSA 1978, Section 7-1-29 (H) (2017) (emphasis added).

Here, the refund claim was not "timely," as noted above, so the equitable recoupment option is not available under the statute. The analysis must stop there since the application of the statute first requires timeliness.

Conclusion.

PERA withheld taxes on the retirement income, despite the knowledge that Taxpayer was a Colorado resident, and paid the withholdings to New Mexico. The PERA withholding payments in 2013 and 2014 were made in error. No failsafe caught the error until the State of Colorado informed the Taxpayer that his withholding amounts were incorrect on the Taxpayer's Colorado personal income tax returns. The Taxpayer's requests for refund for 2013 and 2014 were filed four and six years after the year in which the tax would have been due. Because the Taxpayer in this case requested a refund outside the three-year statutory limit permitting claims, the late claims are timebarred. Taxpayer had multiple remedies available to him to address the alleged improper taxation of his retirement income. First, Taxpayer could have filed an updated W-4 wage withholding form but failed to do so. And secondly, Taxpayer could have timely sought a refund upon review of his annual W-2 statements showing that the withholding was going to New Mexico rather than Colorado, but through negligence failed to do so. In any case, Taxpayer's own failures to act are not grounds to find that New Mexico's tax regime somehow runs afoul of federal restrictions on the taxation of retirement income.

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Ignacio V. Gallegos Hearing Officer Administrative Hearings Office P.O. Box 6400 Santa Fe, NM 87502

NOTICE OF RIGHT TO APPEAL

Pursuant to NMSA 1978, Section 7-1-25 (2015), the parties have the right to appeal this decision by filing a notice of appeal with the New Mexico Court of Appeals within 30 days of the date shown above. If an appeal is not timely filed with the Court of Appeals within 30 days, this Decision and Order will become final. Rule of Appellate Procedure 12-601 NMRA articulates the requirements of perfecting an appeal of an administrative decision with the Court of Appeals. Either party filing an appeal shall file a courtesy copy of the appeal with the Administrative Hearings Office contemporaneous with the Court of Appeals filing so that the Administrative Hearings Office may begin preparing the record proper. The parties will each be provided with a copy of the record proper at the time of the filing of the record proper with the Court of Appeals, which occurs within 14 days of the Administrative Hearings Office receipt of the docketing statement from the appealing party. See Rule 12-209 NMRA.

1	CERTIFICATE OF SERVICE		
2	On September 3, 2021, a copy of the foregoing Decision and Order was submitted to the		
3	parties listed below in the following m	arties listed below in the following manner:	
4	First Class Mail and E-Mail	E-Mail	
5 6 7 8 9 10 11	INTENTIONALLY BLANK	John Griego Legal Assistant Administrative Hearings Office P.O. Box 6400 Santa Fe, NM 87502	

In the Matter of the Kimmet D. Holland, page 20 of 20.