



**New Mexico Taxation & Revenue Department  
Monthly Executive Dashboard as of October 31, 2015**

**NMTRD Exec Staff:** **Secretary-** Demesia Padilla, CPA **Deputy Secretary -** John Monforte **ACD –** Ron Scott  
**ITD –** Jim Wastvedt **ASD –** Vacant **RPD -** Terry Rister **TFID –** Alvan Romero  
**MVD –** William Duran **PTD -** Caesario Quintana **General Counsel –** Brad Odell

**Office of the Secretary -** (505) 827-0341  
**Administrative Services -** (505) 827-0369  
**Audit and Compliance -** (505) 827-0900  
**Motor Vehicle -** (505) 827-2296  
**Property Tax -** (505) 827-0870  
**Revenue Processing -** (505) 827-0800  
**Tax Fraud Investigations -** (505) 841-6544

Audit & Compliance Division (ACD)		
Collections	October	YTD
Collections Goal *	\$ 19,960,936	\$ 239,531,231
Actual Collections	\$ 18,605,668	\$ 71,592,498
<b>Percent of Goal</b>	<b>93%</b>	<b>30%</b>
Tax Credits (YTD Only)		
	Number of Credits Granted	
Film Production Credit	17	
High Wage Credit	14	
Investment Credit	5	
Technology Jobs Credit	10	
Rural Jobs Credit	1	
Advanced Energy Credit	0	
Alternative Energy Credit	0	
<b>Total</b>	<b>47</b>	

Compliance	October Counts/Amounts	YTD Counts/Amounts
Refunds Denied	\$ 247,652	\$ 1,699,088
Bankruptcy Collections	\$ 171,863	\$ 491,195
Compliance Assessments	\$ 11,667,991	\$ 12,758,200
Bankruptcy Proofs #	46	155
PIT Project Notices #	3,302	8,218
Audits in Progress		
	October Counts/Amounts	YTD Counts/Amounts
# Rec'd for Review	79	387
# Assessed	132	345
<b>Amount Assessed</b>	<b>\$ 4,023,653</b>	<b>\$ 26,990,443</b>

**Notes from ACD:** \*The collections goal YTD is the annual goal for FY16. The snapshot of the YTD goal and collections would be, collections goal of **\$82,914,657** with actual collections of **\$71,592,498** representing **86%** of our goal.

Financial Distribution Bureau (FDB)						
Tax Categories	Current Month FY16	Last Year MTD FY15	FY16 YTD	FY15 YTD	YTD Amount Change	YTD % Change
Combined Reporting System (GRT, etc)	\$ 393,950,883	\$ 443,229,554	\$ 1,638,209,093	\$ 1,688,340,169	(50,131,076)	-3%
Oil & Gas Taxes	65,493,776	116,575,843	287,232,742	473,911,901	(186,679,159)	-39%
CFT/MVET/Weight Distance Taxes	53,991,113	53,457,477	228,954,565	225,253,830	3,700,735	2%
Personal Income Tax	52,348,047	53,605,167	162,164,294	153,835,428	8,328,866	5%
Corporate Income Tax	3,609,017	6,423,661	47,633,885	84,161,404	(36,527,519)	-43%
Royalties from Leasing MVD Data	707,473	677,311	2,812,522	2,660,184	152,338	6%
Other programs	19,900,082	20,758,593	84,612,704	81,839,005	2,773,699	3%
<b>Total</b>	<b>\$ 590,000,391</b>	<b>\$ 694,727,605</b>	<b>\$ 2,451,619,804</b>	<b>\$ 2,710,001,920</b>	<b>\$(258,382,116)</b>	<b>-10%</b>

Office of Internal Oversight (OIO)		
Internal Audit	October	YTD
Audits carry-over from FY2015	N/A	15
FY2016 Assigned	0	5
Canceled	0	2
Completed	3	9
<b>Totals</b>	<b>3</b>	<b>9</b>
Status for Month End		
Background		0
Work in progress		2
Report stage		5
Awaiting responses		2
<b>Total Open Audits:</b>		<b>9</b>

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
October 2015	Tax Fraud	A defendant who was charged with four (4) counts of 7-1-72, Attempt to Evade or Defeat Tax, plead guilty to one count of 7-1-72 in the Second Judicial District of New Mexico on October 8, 2015. He is a wage earner who did not report his earnings. An Order of Deferred Sentencing was filed on 10/19/15.	10/19/2015
October 2015	Tax Fraud	A defendant who was charged with four counts of 7-1-72, Attempt to Evade or Defeat Tax, plead guilty to one count of 7-1-72, Attempt to Evade or Defeat Tax, in the First Judicial District of New Mexico on October 20, 2015. He also embezzled funds from a charitable organization and his sentencing is scheduled for November 9, 2015.	Ongoing
October 2015	Tax Fraud	An referral for prosecution was submitted to the Second Judicial District of New Mexico on October 26, 2015 recommending two (2) counts of 7-1-72, Attempt to Evade or Defeat Tax and two (2) counts of 30-45-3, Computer Access with Intent to Defraud or Embezzle. The subject utilized a computer to prepare fraudulent tax returns.	Ongoing
<b>Potential Upcoming Press Opportunities</b>	The sentencing to be held on November 9, 2015 noted above in the First Judicial District of New Mexico.		

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Personal Income Tax Results (PIT 2014)					
Returns Processed	October Count	October Amounts	Current Exception Inventory	Percentage of Returns Paper vs. E-File	Exception Percentage
Paper Returns	1,783	\$ 76,557		8.4%	
E-filed Returns	33,387	834,950		91.6%	
<b>Total</b>	<b>35,170</b>	<b>\$ 911,507</b>	<b>2,097</b>	<b>100.0%</b>	<b>0.23%</b>

Refunds Issued	October Count	October Amounts	YTD Count	YTD % of Returns Paper vs. E-File	YTD Amounts
Paper Check	6,759	\$7,407,949	176,750	26.0%	\$67,765,065
Direct Deposit	5,920	\$7,260,533	502,068	74.0%	\$248,870,590
<b>Total</b>	<b>12,679</b>	<b>\$14,668,482</b>	<b>678,818</b>	<b>100.0%</b>	<b>\$316,635,655</b>

Payments Received	October Count	October Amounts	YTD Count	YTD % of Returns Paper vs. E-File	YTD Amounts
Check	18,836	\$26,078,109	316,662	76.2%	\$360,051,002
ACH	6,762	\$3,284,282	98,831	23.8%	\$54,270,574
<b>Total</b>	<b>25,598</b>	<b>\$29,362,391</b>	<b>415,493</b>	<b>100.0%</b>	<b>\$414,321,576</b>

Protest Office				
Activity	Total	Audit	Non-Audit	% of Audit
Beginning Balance	416	82	334	19.71%
Protests Acknowledged	117	3	114	2.56%
Protests Closed	131	1	130	0.76%
Ending Inventory	402	84	318	20.90%
Ending Inventory Amount	<b>\$179,580,123</b>	<b>\$ 90,234,846</b>	<b>\$89,345,277</b>	<b>50.25%</b>
Formal Hearings Scheduled	Not Available			
Legal Working	362			
Inventory in Protest Office	40			

Information Tech. Division (ITD)		
Common Categories	HelpStar	GenTax
Open	192	553
New	1,613	106
Resolved	(1,421)	(123)
<b>Net Total</b>	<b>384</b>	<b>536</b>

Human Resource Bureau (HRB)	
Description	Total
Work Orders YTD	1,101
FTE on TOOL	1,101
Filled Positions	899
Vacant Positions	202
Vacancy Rate	<b>16.4%</b>
Grievances Pending	0

Motor Vehicle Division (MVD)	
Metric Measure	Results
<b>Field Office Arrivals, Average Wait Time &amp; Customer Satisfaction</b>	
Customer Arrivals (total)	119,880
Average Wait Time	0:13:03
Customer Satisfaction (percentage good/excellent)	98.79%
<b>Call Center Incoming Calls, Average abandon Rate, &amp; Average Wait Time</b>	
Calls Coming In (total)	67105
Abandon Rate	44.99%
Average Wait Time	0:05:12
Customer Satisfaction Average (scale; 1-100; higher is better)	53.69%
<b>Average Insured Rate</b>	
Average Insured Rate	91.94%

Property Tax Division (PTD)				
Ending December 31, 2015; Cumulative Starts January 1, 2015				
Delinquent Property Tax Bureau	Goal	Actual Results	Percentage of Goal	Goal Type
Delinquent Accounts Worked	12,000	8,560	71%	Cumulative
Scheduled Delinquent Tax Sales	33	33	100%	Statutory
Delinquent Tax Sales # Counties	33	33	100%	Cumulative
<b>State Assessed Bureau</b>				
Full Value of Assessed Properties	<b>\$18,000,000,000</b>	<b>\$24,001,933,902</b>	<b>133.34%</b>	Cumulative
Number Of Companies Reporting	600	561	94%	Cumulative
Returns Submitted/Completed	586	553	94%	Cumulative
<b>Appraisal Bureau</b>				
Assessor Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	60	45	75%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	23	82%	Cumulative