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Taxation and Revenue, Motor Vehicle Division Computer Systems Back Online

The Taxation and Revenue Department (TRD) has resolved the hardware malfunction that caused a temporary, department-wide, computer outage. All tax programs are fully functional, and all Motor Vehicle Division (MVD) Field Offices are operating normally.

“We apologize to everyone who was affected by this outage,” said Taxation and Revenue Cabinet Secretary Demesia Padilla. “Our IT staff is working diligently to ensure that this issue does not occur in the future.”

This morning, TRD’s computer system experienced a hardware malfunction that caused a department-wide computer system failure. The outage affected all tax programs and MVD systems.

The Information Technology Division identified the problem and resolved the issue this afternoon. TRD will be implementing a further failsafe system in order to prevent this from occurring in the future.

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